

Where to find the Private Key of my SSL certificate?

Question

Where to find the private key of my SSL certificate?
What to do if I lost the private key?

Answer

All SSL certificates require a private key during installation. This private key is a separate file that's generated when you request your certificate with a Certificate Signing Request (CSR). This private key will **not** be stored in Openprovider database, therefore, once lost or forgotten, it is not possible to retrieve this key again via Openprovider.

We advise you to store the private key in a location where you can easily locate it again, once you are ready to install your SSL certificate on your server.

In case you generate the CSR for the certificate in the Openprovider SSL Panel, you will be asked to confirm that you have stored the private key.

You will need them when your certificate will be issued.

-----BEGIN CERTIFICATE REQUEST-----

-----BEGIN RSA PRIVATE KEY-----



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☐ I have saved the RSA Private Key

Use this CSR

During the reissue, you can connect a new CSR with a new private key to the SSL certificate. Once

the reissue is issued, you can install this SSL certificate with the private key (which you stored on a safe place) on your server.

A reissue is free of charge.

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