

SSL Certificate Refund Policy

When one is eligible for an SSL Certificate refund?

Sectigo offers a 30-day return policy.

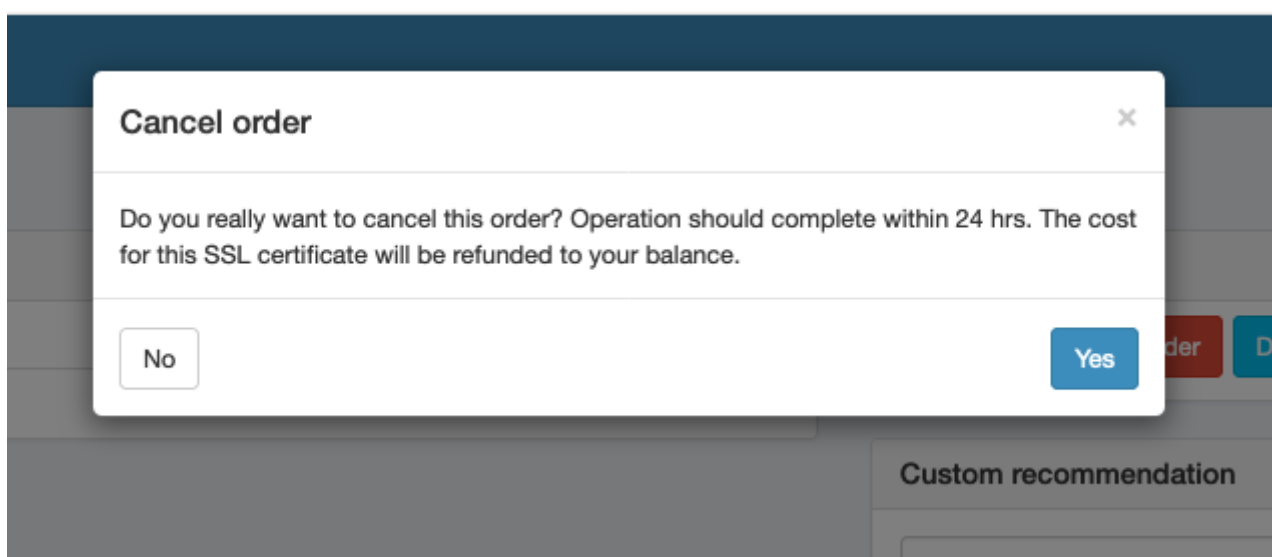
Once the 30-day refund period has expired, no refunds could be provided.

This is only applicable for new orders and renewals. This is not applicable in the first 30 days following a reissue of an existing certificate.

Note: A 2nd year subscription SSL activation is a reissue and not a renewal.

How to receive a refund?

This is a fully automated process. You can cancel your SSL via the SSL panel. A message will pop-up, to inform if the order will be refunded or not. The refund will be processed within 24 hours (This is not a not real-time operation).



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