

Order been flagged for a brand validation, what does that mean?

Question

My order has been flagged for a brand validation, what does that mean, what should I do?

Answer

The Certificate Authority will try to manually validate your company information stated in the order because CA's system flagged it for such review. Reasons may vary: a match for a certain keyword has been found in the order details, your company business considered to be risky (banking, gambling, legal services). The manual review takes up to 48 hours.

If after this period order is still in the brand validation phase - [contact support](#).

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