

SpamExperts: Which MX records should I use?

Question:

Which MX records should I use for SpamExperts incoming filtering?

Answer:

To use the SpamExperts incoming spam filtering service, you need to update MX records for your domain in your DNS zone to the following:

Type	Priority	TTL (recommended)	Value
MX	10	300	mx.spamexperts.com
MX	20	300	fallbackmx.spamexperts.eu
MX	30	300	lastmx.spamexperts.net

Important: You must make sure you remove old MX records so that all emails are filtered through the Spam Experts cloud. Spammers actively try different MX records (such as the highest numbered priority) to bypass spam filters.

The priorities are incremental. Because the mail servers have been set up using the Round Robin method, the load will be distributed evenly about the servers. Differing priorities is one of the algorithms SpamExperts uses to distinguish spam from legal e-mail.

If you still use our solution where you have a bundle of domains instead of separate domains, you will need to use the following MX records;

- primary.mail.registrar.eu (priority 10)
- fallback.mail.registrar.eu (priority 20)