

How to exclude a certain email address from being filtered?

Question

How to prevent an email from being filtered?

Answer

By configuring allow or block list filtering rules for outgoing or incoming filters the emails in the configuration will be accepted or sent without the need for the filter to check it.

This is very useful when there is an abuse e-mail address that for example should receive all e-mails.

In this case, add *abuse@yourcompany.com* to the recipient allow list.

The steps for the configuration can be found on the following URLS of Spamexperts knowledge base for Allow list/Block list and the incoming and outgoing filter rules.

[Allow list/Block list](#)

Allow list/Block list filtering rules:

- [Add incoming allow list filtering rule](#)
- [Add incoming block list filtering rule](#)
- [Add outgoing block list filtering rule](#)

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