

Expiration of Spamexperts single filters

Question

What happens with a domain single filter when it expires?

Answer

A Spamexperts domain filter will be auto-renewed at its expiration date, as long as your account balance is sufficient. Otherwise, the filter will auto-expire.

If SpamExperts renewal fails due to insufficient balance, the filter is deleted. The filter will be removed from the Spamexperts servers and all settings, logs, and quarantined e-mails are lost. A deleted filter can not be restored and hence you will have to recreate it and reconfigure the settings if you need to re-activate filtering.

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