

Reseller in whois

On a regular basis we receive the question from our customers if they can be shown as the reseller in the whois, to better serve their customers: someone wanting to know something about the domain can then contact the reseller directly and not have to go via Openprovider. This is possible for .nl domain names!

Some other extensions also support reseller data in the whois, but are not yet supported by Openprovider: .eu, .uk, .com, .net and .hk. If you are interested, please send us a feature request!

Whois with and without reseller

In the screenshots below you can see how a reseller is shown in the whois. The top image shows what it looks like through the website of SIDN, the bottom image what it looks like in whois command-line query. The reseller is always shown before the registrar. In this example, we chose "Registrar.eu" to be the reseller, but this can be any name you want, for example your own company name or your customer's company name.

Via SIDN-website

Domain name ⓘ	openprovider.nl
Status ⓘ	active
Registrant ⓘ	Openprovider
Administrative contact ⓘ	domreg@openprovider.nl
Registrar ⓘ	Registrar.eu Kipstraat 3 c5c 3011KR ROTTERDAM Netherlands
Abuse contact ⓘ	+31304482297 abuse@registrar.eu
Technical contact ⓘ	domreg@openprovider.nl
DNSSEC ⓘ	yes
Domain name servers ⓘ	- ns-eu-west-1.openprovider.eu - ns-eu-central-1.openprovider.eu - ns-eu-west-2.openprovider.eu
Registration date ⓘ	2002-08-08
Last modified date ⓘ	2018-05-30
Administration by ⓘ	NL Domain Registry

Domain name ⓘ	hosting-concepts.nl
Status ⓘ	active
Registrant ⓘ	Hosting Concepts BV
Administrative contact ⓘ	domreg@openprovider.nl
Registrar ⓘ	Registrar.eu Kipstraat 3 c5c 3011KR ROTTERDAM Netherlands
Abuse contact ⓘ	+31304482297 abuse@registrar.eu
Reseller ⓘ	Registrar.eu Kipstraat 3 c 3011KR Rotterdam Netherlands
Technical contact ⓘ	domreg@openprovider.nl
DNSSEC ⓘ	yes
Domain name servers ⓘ	- ns-eu-west-1.openprovider.eu - ns-eu-central-1.openprovider.eu - ns-eu-west-2.openprovider.eu
Registration date ⓘ	2004-09-22
Last modified date ⓘ	2017-12-12
Administration by ⓘ	NL Domain Registry

Via command line

Domain name: openprovider.nl
Status: active

Registrar:
Registrar.eu
Kipstraat 3c5c
3011RR ROTTERDAM
Netherlands

Abuse Contact:
+31.104482297
abuse@registrar.eu

DNSSEC: yes

Domain nameservers:
ns-eu-west-1.openprovider.eu
ns-eu-central-1.openprovider.eu
ns-eu-west-2.openprovider.eu

Record maintained by: NL Domain Registry

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Domain name: hosting-concepts.nl
Status: active

Reseller:
Registrar.eu
Kipstraat 3 c
3011RR Rotterdam
Netherlands

Registrar:
Registrar.eu
Kipstraat 3c5c
3011RR ROTTERDAM
Netherlands

Abuse Contact:
+31.104482297
abuse@registrar.eu

DNSSEC: yes

Domain nameservers:
ns-eu-west-1.openprovider.eu
ns-eu-central-1.openprovider.eu
ns-eu-west-2.openprovider.eu

Record maintained by: NL Domain Registry

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Reseller in registry e-mails

SIDN sends a number of e-mails to domain contacts, for example after transferring or deleting a domain name. The reseller name is mentioned in those e-mails as well, for example:

- Subject: 1017 Transfer of domain name #domainname# now processed
- Dear registrant,

You are receiving this message because you are the administrative contact for a domain name.

The domain name #domeinnaam# has now been transferred to #new-registrar#. **#new-registrar# is a service provider that works with the reseller #new-reseller#.**

Setting the reseller contact

By default, no reseller information is included in the domain. You can change this in two ways:

Per domain

Upon registration, transfer or modification of a .nl domain, you are able to place one of your customers in your Openprovider account as the reseller. This may differ for each domain:

- If you **operate with only end users**, you can use your own contact details. Anyone requesting the whois data from one of your domains, you will see your data.
- If you **work with resellers**, you may record their contact details. Anyone requesting the whois data from one of your domains can see the data of the reseller.

Adding or changing a reseller can be done either through your Openprovider account or through the [API](#).

For your whole account

It is possible to also change the reseller settings in your whole account. You can do this through your menu *Account > Settings > Default domain contacts*. Here you can choose a standard reseller and use this information for all your domains. A simple change can thus also be completed easily. .

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