

Renewal and expiration reminders

Question

How often are renewal reminder send by email?

Answer

By default Openprovider will send you a message daily if one of the resellers products is going to be renewed or expires within the coming 28 days.

Note: Our system timezone is set to **CET** (Central European Time). During summer months, it automatically shifts to **CEST (UTC+2)** because of daylight saving time.

- The dates of already created, transferred, or renewed domains or products remain unchanged, regardless of summer time changes.
- However, the summer time change applies to any new domain registrations, renewals, transfers, or products added during that period.

The reseller can change this frequency by going to [this](#) page and selecting how often and on which days you want the expiration reminders.

Or via the menu **Account > Settings > Auto-renew**

The expiration reminders will be sent to the administrative contact in the resellers account.

Account automatic renewal

Automatic renewal settings

Renewal reminder frequency

Domain automatic renewal ?

Current status



Having the auto-renew function enabled, domains will be automatically renewed on their expiration date in Openprovider, as long as your account balance is sufficient and as long as the auto-renew status of the domain is not explicitly disabled.

If the auto-renew function is disabled (account-wide or per domain), domains will expire on the expiration date in Openprovider.

The [Terms & Conditions](#) apply to the auto-renew functionality.

Account automatic renewal

Automatic renewal settings

Renewal reminder frequency

On this page you can configure on which days you'd like to receive an overview of the domains and other products that are scheduled for renewal within the next 4 weeks. You can select multiple days and choose if you want to receive the notifications weekly or once every two weeks.

You can set the reminder frequency if automatic renewal for all products are active.

Current status

 [Edit](#)

Reminder is sent every week, on **Monday, Tuesday, Wednesday, Thursday, Friday, Saturday and Sunday.**

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