

Openprovider Upcoming Renewals going to Spam

There is a possibility that upcoming domain renewal notifications from Openprovider may be marked as spam in reseller mail systems.

These renewal emails are sent from dom-mgt@openprovider.nl and are properly authenticated with SPF and DKIM. The messages include a list of domain names scheduled for renewal in the coming days.

However, if this list contains domain names that are blacklisted or includes multiple unrelated URLs, especially those using high-risk TLDs (such as `.online`, `.tips`, etc.), spam filters may interpret the message as resembling phishing or domain-parking spam. As a result, the email may receive a high spam score and end up in the spam folder.

Resolution:

To prevent these legitimate renewal notifications from being filtered as spam, resellers are advised to whitelist the following:

- Email address: dom-mgt@openprovider.nl
- (Optional) Domain: openprovider.nl

This ensures renewal reminders are delivered to the inbox without disruption.

Revision #1

Created 2026-08-07 14:48:59 UTC by Sarath

Updated 2026-08-07 14:48:59 UTC by Sarath