

How to get Plesk support in Openprovider?

Question

How can one receive support for either a technical or a licensing issue with Plesk software?

Answer

If the license has been purchased via Openprovider account, contact Openprovider support department having the following info at hand:

- **License number:** PLSK.012345678 (example)
- **License version:** 18.0.73 (example)
- **Server OS:** AlmaLinux 10.0 (example)
- **Short Description of the problem in English.**
- [Server Credentials](#)

Submit a request via this [form](#)

NB: *Our support team is available **24/7**.*

If you would like to have 24/7 support directly from Plesk you can activate a support subscription [here](#).

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