

Newsletter October 2024

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Welcome to the October edition of our monthly newsletter!

As you may have seen via email and social media, it was an action-packed end to the quarter at Openprovider! And now, we have already hit the ground running in Q4 with October being our **Cybersecurity Month**!

Firstly, we have some **fascinating blogs** for you to catch up on with a coffee (or several), from an inside look at [how we handle domain abuse](#) to [our journey to ISO 27001 certification](#).

Openprovider has a new **Chief Operating Officer** and **Head of Sales**! This month we have an exclusive Q&A with **Eline Verheke** and **Laetitia Ribier-Costa** where we talk about her previous experience and future expectations for her new role at the company.

Once again, we have a fantastic selection of the **most in-demand TLD promos** from the last few weeks - don't miss the chance to add some great **niche TLDs** to your portfolio at a great price! We are also continuing to work on our WHMCS modules - stay tuned for more updates as we get them.

Lastly, September was a very proud month for Openprovider as we celebrated our **20th anniversary**! To mark this milestone, team members from across the globe came together in **Dubai** for a truly unforgettable occasion - check out some action shots below!

Happy reading!

Updates about the NIS2 Directive



How Openprovider handles domain abuse: a look behind the scenes



Marianna Siouti
Lead Product Manager Domains & DNS



Akshay Rao
Business Analyst - Procys

Domain abuse is a growing concern – in April and May 2024 alone, ICANN received 1,558 complaints related to DNS and other types of abuse. At Openprovider, we take this issue very seriously. Here's an inside look at how we handle domain abuse, straight from our experts: Marianna Siouti (Lead Product Manager Domain & DNS) and Akshay Rao (Business Analyst at Procys, Openprovider's AI-focused sister company). [Click here to read the article](#).

Openprovider's journey to ISO 27001 certification

Following a process that took more than 12 months of outstanding teamwork, Openprovider is proud to be an ISO 27001-certified organization. This internationally-recognized status underlines our commitment to ensuring maximum security across all our operations. In this article, our colleagues Pulkit Kakar (CFO) and Prasad Fernando (Head of Development) discuss the journey to achieving this certification as a fully remote company. [Click here to read the article.](#)

Domain promotions

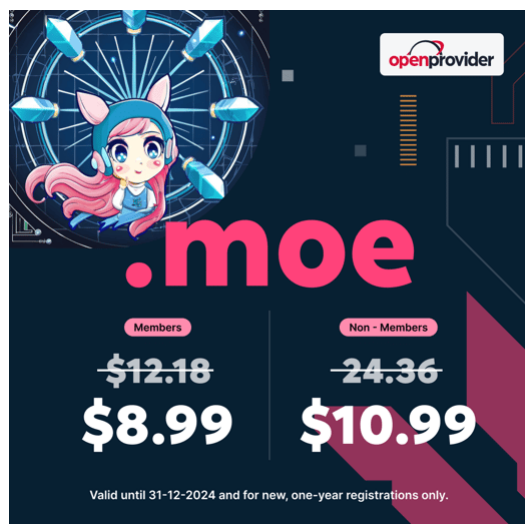


Openprovider logo

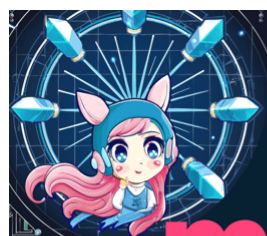
.it.com

Members	Non - Members
\$25.18 \$3.99	\$31.90 \$9.49

Valid until 31-10-2024 and for new, one-year registrations only.



Openprovider logo



.moe

Members	Non - Members
\$12.18 \$8.99	24.36 \$10.99

Valid until 31-12-2024 and for new, one-year registrations only.



.design

Members

~~\$40.18~~
\$11.99

Non - Members

~~\$45~~
\$14.99



Valid until 31-10-2024 and for new, one-year registrations only.



reventa de dominios simplificada

-50%

New Year

Check the newsfeed in the [control panel](#) for an overview of upcoming domain price changes. You can find the newsfeed in the top right corner of the control panel.

Company updates



Welcome Eline and Laetitia!



Eline Verhek
Chief Operating Officer



Laetitia Ribier-Costa
Head of Sales

Last month we were delighted to welcome **Eline Verhek** and **Laetitia Ribier-Costa** to the organization. As you will learn in the following short interviews, Eline already had close ties to Openprovider before taking up the role of **COO**. Meanwhile, Laetitia brings a rich background in sales, account management, and business development to Openprovider, which provides a great foundation for her role as **Head of Sales**.

Click [here](#) to read the interview with Eline, and click [here](#) to read the interview with Laetitia.

Reminder: have you tried our latest WHMCS module?

Studies suggest that business owners spend roughly 50% of their time on manual, routine processes. WHMCS is a tool, tailored specifically for web hosting businesses, that takes these tasks out of your hands, freeing up your valuable time for business growth and customer engagement.

Earlier this year, we updated our [Openprovider WHMCS module](#) to make it fully compatible with PHP 8.1, making it even more user-friendly for resellers and end users alike.

Have you tried the module already? Try it today and let us know your thoughts! With your feedback, we can keep improving our module to serve your and your customers' needs best.

- [Download the module here.](#)
- [Read more about the update \(including video demos!\).](#)
- [Find answers to frequently asked questions.](#)

Openprovider has just celebrated its 20th birthday!



20 years of **openprovider**



To mark such a special occasion, the organization pulled out all the stops, bringing our people from all over the world to the spectacular **Renaissance Business Bay Hotel, Dubai** for a truly unforgettable gathering. It was the perfect setting to reflect on the Openprovider's amazing journey while looking ahead to the future with **even greater optimism and motivation** as we look to build **new success** with our customers and partners.

Here are just a few action shots from a weekend that will live long in the memory of the Openprovider family!

#AskArnoAnything



What are the three things you are most proud of from the last 20 years?

"First and foremost, the amazing team of 100 colleagues (and counting) we have built, working fully remote from more than 20 countries."



Arno Vis
CEO Openprovider

Upcoming developments

*We want to make **domain transfers** even easier for our customers and we are working on a variety of assets to show that bulk transfers no longer have to be something to be afraid of.*



Arno Vis
CEO Openprovider

During the build-up to Openprovider's 20th anniversary, we opened the floor to our team members, customers, and partners to put their questions to our **Founder and CEO Arno Vis**. There were some very interesting topics discussed, from AI and upcoming developments at Openprovider to the work culture of a fully remote company.

You can check these posts out over on our [LinkedIn](#) page.

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