

Change or Reset Email Account Password

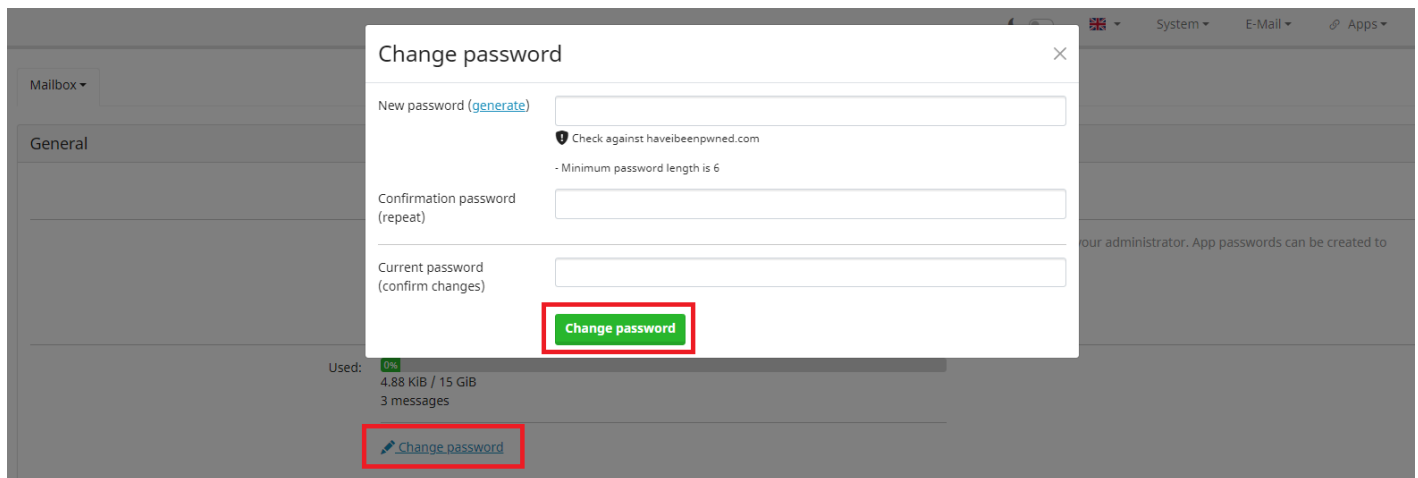
If an email account owner wants to change the password of their account, it can be easily changed by following these simple steps:

Step 1: Open your web browser and navigate to <https://mail.op-email.eu/>

Step 2: Log in with the full email account name and password that was set via RCP (Reseller Control Panel) during email account creation or modification/edit.

Step 3: After logging in, click on the "**Change password**" link.

Step 4: Type a new password, re-enter the password, and then enter the current password to confirm the change.

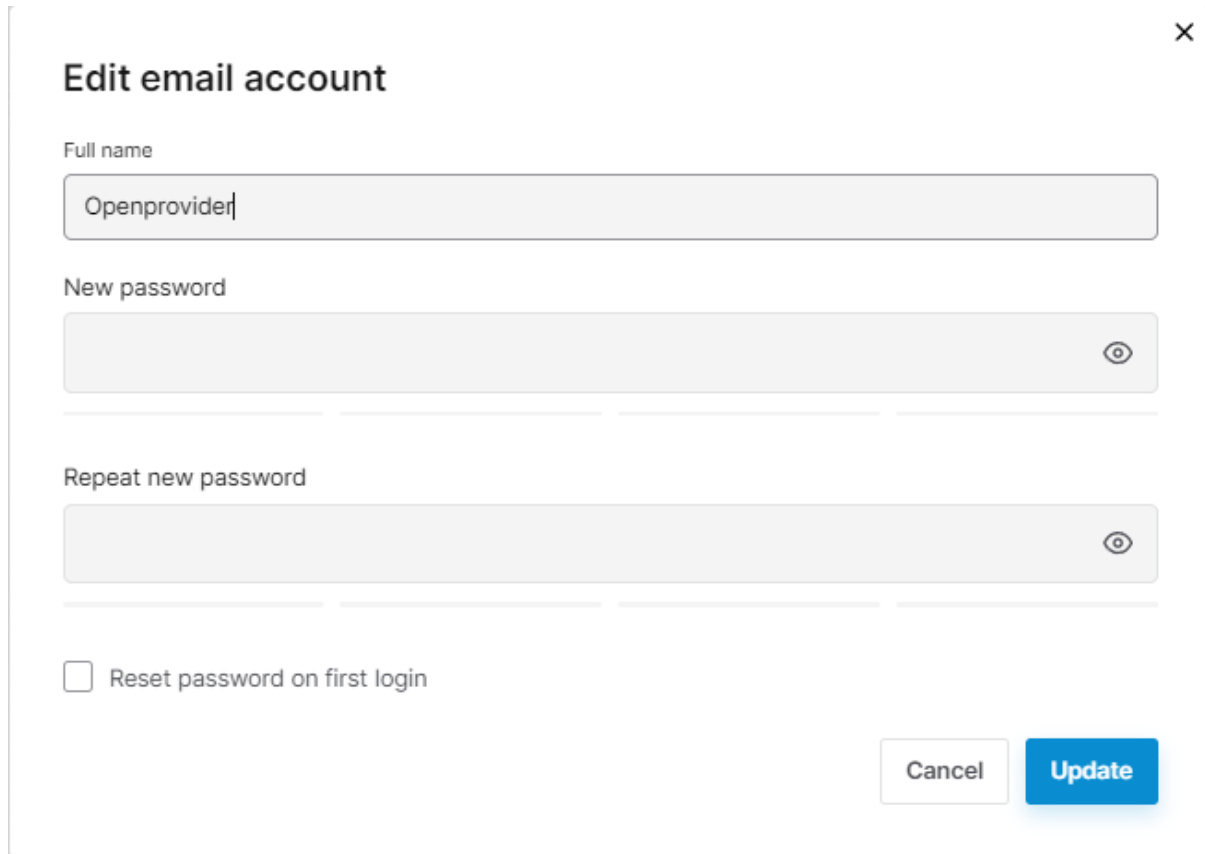
A screenshot of a webmail interface showing a 'Change password' dialog box. The dialog box has a title bar with a close button (X). It contains three input fields: 'New password (generate)' with a 'generate' link, 'Confirmation password (repeat)', and 'Current password (confirm changes)'. Below the first field, there is a warning icon and text: 'Check against haveibeenpwned.com' and '- Minimum password length is 6'. A green 'Change password' button is at the bottom of the dialog, highlighted with a red rectangle. In the background, the webmail interface is visible, showing a 'Mailbox' dropdown, a 'General' tab, and a 'Change password' link at the bottom, also highlighted with a red rectangle. The background also shows storage usage: 'Used: 0% 4.88 KiB / 15 GiB 3 messages'.

Step 5: Log into [webmail](#) or email client with the new password.

Via RCP (Reset email account password)

Email account passwords can also be changed/reset via **RCP** (Reseller Control Panel) >> [Email Accounts](#) if the email account owner forgot/lost password.

1. Click on the Edit button (Pencil icon) for the email account for which you need to change password.
2. You will see a pop-up prompting to enter new password as shown below. Enter new password and repeat it in the following box.



The screenshot shows a modal window titled "Edit email account" with a close button (X) in the top right corner. The form contains three input fields: "Full name" with the text "Openprovider", "New password", and "Repeat new password". Each password field has a toggle icon (an eye) on the right. Below the password fields is a checkbox labeled "Reset password on first login". At the bottom right, there are two buttons: "Cancel" and "Update".

3. Finally, click on **Update** button to save the change.

Note: If an email user gets the error **Wrong username or password** with correct credentials (for freshly created email accounts or after changing the password from the Reseller Control Panel), they can easily gain access to the email account by changing the password as mentioned above.

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