

You have not signed the latest version of the contract for registering this domain

Error

"You have not signed the latest version of the contract for registering this domain"

You may encounter this error when trying to register or transfer domains via RCP (Reseller Control Panel) or via API.

Control Panel

You have not signed the latest version of the contract for registering .asia extension. After signing the contract, please click the "Order domain" button at the bottom of the page again.

☐ I agree with the [terms and conditions](#) for the .asia extension (opens in a new window)

API

Error code: **309**

Error message: ***You have not signed the latest version of the contract for registering this domain***

Solution

The error/message indicates that you have not signed the latest version of the contract for registering this extension. After signing the TLD/extension [contract](#), please try ordering the domain again. If you are attempting domain registration or transfer via RCP (Reseller Control Panel), you can simply click on the checkbox in the message as shown in the image below and click on ' **Confirm**' button.

You have not signed the latest version of the contract for registering .asia extension. After signing the contract, please click the "Order domain" button at the bottom of the page again.



I agree with the [terms and conditions](#) for the .asia extension (opens in a new window)

Confirm

If you are using API integration or an integration plugin like WHMCS, Blesta, HostBill, etc. for registering or transferring domains, please log into the control panel and navigate to **Account >> Contracts**. Look for the extension/TLD you are trying to register and click on the TLD to expand it. After reading the terms and conditions, click on "**I agree to these terms and conditions**" button.

▼ .com

Not yet signed

The reseller and Openprovider agree that the reseller can register, trade and transfer, extend and manage domains with the extensions .COM for his customers through Openprovider. This appendix only concerns the registration and administration of domain names with the ending .COM

§ 1. Registration Requirements

General terms and conditions for registration can be found in the reseller control panel in the menu Account > Contracts.

§ 2. UDRP Policy

All accredited registrars of .COM domains are committed to the UDRP (Uniform Domain Name Dispute-Resolution Policy). Each individual or legal person who registers a domain under .COM accepts these policies.

<http://www.icann.org/udrp/udrp-policy-24oct99.htm>

§ 3. Transfer of Domain-Names; Transfer policy

In order to transfer a domain, the reseller needs evidence of permission either through the client directly or through an administrative contact. The reseller declares that he will support Openprovider with the registrar-transfer either to or from Openprovider, conform appendix B of 'NSI Registry-Registrar Licensee Agreements' which can be found on:

http://www.openprovider.nl/reseller/downloads/contracts/app_a/NSIRLA-110499.pdf

§ 4. Duration

The registration or the renewal of registration of domains under .COM can take place for a period of minimum 1 year and maximum 10 years.

§ 5. Costs

The costs of the registration, trade, transfer or extension of domains will be deducted from the resellers' deposit by Openprovider. The V.A.T. only applies to resellers, who have their corporate office in the Netherlands or within the European Union, and who do not possess a valid V.A.T. ID. The V.A.T. does not apply to resellers outside the European Union.

I agree to these terms and conditions

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