

.ua

This article describes the procedures and requirements of .ua domain names.
Click on the subject below to open the dropdown for more information.

Registration

Currently, it is not possible to register a .ua domain through the RCP, please send us an email to support@openprovider.com with the following information.

- Contact Handle : Owner, Admin and Technical
- 2 Nameservers
- Trademark Number (valid on UA)
- A trademark valid / issued on UA

We will proceed to register the domain manually.

Tip : As an alternative, you can register a *.com.ua* without any trademark required!

Transfer

Successful domain transfer requires:

- authorisation code

Procedure

Transfer will be auto-approved after **5 days** unless the current registrar explicitly approves or rejects the outgoing transfer.

In case of explicit approval, the transfer is finished immediately.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	extends
Average transfer time	5 days

Advanced and simple transfers available

Contact our [Sales department](#) to check if easy transfer of 100 or more .ua domains is available.

Outgoing transfer

In order to transfer out your .ua domain, you will need an Auth Code which is not obtainable through the Control Panel.

Please send us an email on support@openprovider.com requesting the same.

Once you have an Auth Code and you have initiated a transfer at the new registrar, the transfer needs to be approved manually by us, please revert back to us on the same email where you have requested the Auth Code of the domain.

Update

Owner change (trade)

trade - processed by updating the handle of the domain

Other update

- **domain update** - by updating associated handles
- processed in realtime

Deletion / Restore

Delete

explicit deletion - not supported

To delete a .ua domain set its auto renew setting to **Off**.

Restore / reactivate

reactivation -not supported

Detailed extension information

Registry	• Registry: Hostmaster Ltd. • Registry whois: whois.net.ua • Registry web based whois: http://hostmaster.ua/?domadv • Registry zonefile updates: 72 hours after an update
Technical information	• Available second level domains: .com.ua, .edu.ua, .gov.ua, .net.ua, .in.ua, .at.ua, .pp.ua, .org.ua • DNSSEC support: no • Min: 1 • Max: 63 • Alphanumeric and a hyphen except in the first or last position • Special characters as listed on http://hostmaster.ua/idn/ • Registration period: 1-10 years • Renewal date offset: 35 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> <i>Note that the dates as shown in your Openprovider account are always leading, even if they do not match the renewal date offset mentioned here.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>

Restrictions	• Local presence required? no • Does Openprovider provide local presence services? n/a • Local activity required? no • Correct nameserver configuration required? no • Domains directly under the top level domain .ua may only be registered by holders of a trademark that is valid in Ukraine. The domain name should be an exact match of the trademark name. • A copy of the commercial licence (companies) or a copy of an Identity Card (individuals) is required. • A copy of trademark documentation is required. • Domains under a second level, like .com.ua, are not restricted.
Policies	• The .ua domain policy: https://hostmaster.ua/policy/2ld.ua/
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

Revision #2

Created 2026-08-07 14:17:37 UTC by Sarath

Updated 2026-08-07 15:34:19 UTC by Sarath