

.sg

This article describes the procedures and requirements of .sg domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration requires:

- for private individuals:
 - passport number in owner's handle
- for legal entities:
 - company registration number in owner's handle

Information on Second Level domains:

Applicants registering for a **.com.sg** will need to be either registered, or in the midst of registering, with the Accounting & Corporate Regulatory Authority (ACRA), Enterprise Singapore or any professional body in Singapore. A foreign company may apply for a .com.sg domain name if it appoints a local agent as the administrative contact. The administrative contact must furnish a valid Singapore postal address for SGNIC's records.

Names under **.org.sg** are only available to organisations which are either registered, or in the midst of registering, with the Registry of Societies (ROS). Also eligible are town councils, community centres, places of worship or embassies. Other organisations not registrable under the Societies Act, Companies Act or with professional bodies could also apply under this extension.

Applicants for names under **.net.sg** must be (i) Infocomm Media Development Authority licensees (SBO individual licensees, FBO licence or other licenses providing connectivity or value-added network services), or (ii) providers offering network-based data hosting services such as email hosting. DNS hosting, web hosting and data centres may also apply in this category. Any applied name in this category must be reflective of and substantially linked to the Applicant's principle business and/or company name. Any use of the applied name must be for the main purpose of conducting the Applicant's said business.

Transfer

Successful domain transfer requires:

- authorisation code
- up to **7 days** of processing time

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	extends
Average transfer time	Max 7 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .sg domains is available.

Outgoing transfer

- - Authorization code in RCP can be used for internal transfer **only**.
 - Authorization code for external transfers can **only** be requested if domain's admin contact has local presence in Singapore and is not using our local presence service anymore.

If the above criteria is met - please contact support@openprovider.com for assistance in retrieving the code. If you have updated the admin contact to a new contact person in Singapore, please sent the SingPassID or SGNICID number from this contact in the email. SingPassID format: X1234567X - where X is an upper case letter at the beginning and end of a seven digit string
SGNICID format: SGNICID-X12-345678

Update

Owner change (trade)

trade - processed via contact handle change in RCP

After submission, the current registrant will receive an email by NIC.SG which must be approved for the changes to take effect. A change of registrant is not real time and will need 7 days to complete. This domain will not be renewed after the trade and keep it's expiration date.

Other update

domain update - by updating associated handles

Deletion / Restore

Delete

deletion - manual via RCP

Restore / reactivate

Manual by contacting support@openprovider.com

Detailed extension information

Registry	• Registry: SGNIC • Registry whois: whois.nic.sg • Registry web based whois: https://www.sgnic.sg/ • Registry zonefile updates: Several times a day
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Technical information	• Available second level domains: .com.sg, .net.sg, .org.sg • DNSSEC support: no • Minimum length: 3 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: no • Registration period: 1 – 2 years • Renewal date offset: 3 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? yes • Does Openprovider provide local presence services? yes • Local activity required? yes • Correct nameserver configuration required? yes • Local address of the domain owner is required. • Local address of the domain administrator is required • The owner of a .COM.SG domain needs to be an organization • A copy of the commercial license (companies) is required • Trustee services are possible. • Domains may not be registered for selling or trading the domain name
Policies	• All policies on the registry's website • Premium policy: no premiums supported • Acceptable Use Policy for Registrant • Rules of Registration • Domain Name Registration Agreement

Registration agreement

The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:

- [General registration agreement](#)

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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