



This article describes the procedures and requirements of .rio domain names.  
Click on the subject below to open the dropdown for more information.

## Registration

Successful domain registration via [RCP](#) or [API](#) requires:

- the owner contact to have an address in Rio de Janeiro (zip code format "12345-123")
- tax payer ID (CNPJ or CPF) for the owner contact
- two or more nameservers or a nameserver group
- registrant [e-mail address verification](#) applies

A new registration is validated by the registry before it is activated. This validation process can take up to a few working days. As there are content requirements to the domain name (see 'Restrictions' in the detailed TLD information section below), the registry may re-validate the website now and then. If the registry finds that the domain is not meeting all requirements, they will contact the domain holder to cure the issues. Uncured issues may lead to suspended a suspension of the domain name. The domain can be unsuspended after the registrant solved the issue and responded to the registry.

### Restricted and reserved domains

The Rio city government has composed a "reserved list". Domains on this list appear as unavailable in Openprovider, with reason "Policy restriction". Contact us if you want to register such a domain name. Generic terms will most likely be rejected, but requests for non-generic terms will be investigated by the city government. Please send us the following information if you want us to apply for a reserved domain name:

- Domain name
- Taxpayer ID of the prospective registrant
- Name / Legal name of the prospective registrant
- Physical address in Rio and a utility bill containing that address
- Other similar domain names already owned by that registrant
- Purpose of using that specific domain

There are no additional fees involved, though be prepared for a very slow process.

## Transfer

Successful domain transfer via [RCP](#) or [API](#) requires:

- authorisation code
- two or more nameservers or a nameserver group
- registrant [e-mail address verification](#) applies

During the transfer period which can take 6 days, the current provider or the owner can reject to the transfer.

The registration period after a successful transfer will [extend with 1 year](#), unless the transfer is ordered within the domain's auto-renew grace period at the previous registrar.

### Problems transferring your domain?

Please take a look at this [extended article](#) for possible solutions.

|                                                |                                                                                                                  |
|------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| <b>Authorization code required</b>             | yes                                                                                                              |
| <b>Method of confirmation</b>                  | authcode,email                                                                                                   |
| <b>Registration period after transfer</b>      | <a href="#">extends</a>                                                                                          |
| <b>Average transfer time</b>                   | Max. 6 days                                                                                                      |
| <b>Advanced and simple transfers available</b> | Contact our <a href="#">Sales department</a> to check if easy transfer of 100 or more .rio domains is available. |

## Update

# Owner change (trade)

A change of ownership is not allowed for .rio domains.

# Other update

- requested via RCP or [API](#)
- processed realtime

If as part of the update the domain owner's e-mail address changes, we're obliged to start a [contact verification process](#) if this new e-mail address was not verified before.

## Deletion / Restore

# Delete

### Explicit delete

- Requested via RCP or [API](#)
- processed realtime
- will directly result in quarantine (redemption period) (**no** soft quarantine applies)

### Expiration

In case the domain expires (not renewed in time);

- will not be deleted directly at the registry
- will lead to [soft quarantine](#), followed by regular quarantine

# Restore / reactivate

- restore / reactivation supported via [RCP](#) or [API](#)
- quarantine periods can be found under  
**Detailed extension information > Technical information > Quarantine period**
- After quarantine, 5 days *PendingDelete* period (restore **not** possible)

## Detailed extension information

### Registry

- Registry: [IPLANRIO](#)
- Registry whois: whois.nic.rio
- Registry web based whois:  
<http://whois.nic.rio/>
- Registry zonefile updates: Realtime

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|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Domain lifecycle</b>      | <p><a href="#">[External embedded content:</a><br/> <a href="https://www.openprovider.com/domain-lifecycle/domains.php?ext=río">https://www.openprovider.com/domain-lifecycle/domains.php?ext=río]</a></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Technical information</b> | <ul style="list-style-type: none"> <li>• DNSSEC support: yes</li> <li>• Minimum length: 3 characters</li> <li>• Maximum length: 63 characters</li> <li>• Allowed characters: a-z, 0-9, -</li> <li>• IDN characters: yes</li> <li>• Registration period: 1-10 years</li> <li>• Renewal date offset: 0 days</li> </ul> <p><i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. <a href="#">More info.</a></i></p> <p><i>Note that the dates as shown in your Openprovider account are always leading, even if they do not match the renewal date offset mentioned here.</i></p> <ul style="list-style-type: none"> <li>• Soft quarantine period: 44 days</li> </ul> <p><i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. <a href="#">More info.</a></i></p> <ul style="list-style-type: none"> <li>• Quarantine period: 28 days</li> </ul> <p><i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i></p> |
| <b>Restrictions</b>          | <ul style="list-style-type: none"> <li>• Local presence required? <b>yes</b></li> <li>• Does Openprovider provide local presence services? <b>n/a</b></li> <li>• Local activity required? <b>no</b></li> <li>• Correct nameserver configuration required? <b>yes</b></li> <li>• Registrant must have an address in Rio de Janeiro.</li> <li>• It is required to publish a website on the domain name which must include substantial content.</li> <li>• Change of owner is not allowed.</li> <li>• Strict nameserver requirements.</li> <li>• Tax payer ID (CNPJ or CPF) required</li> <li>• Name or company name must match the registered name or company name for this tax payer ID.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Policies</b>               | <ul style="list-style-type: none"> <li>• <a href="#">All policies</a> on the registry's website</li> <li>• <b>Premium policy:</b> no premiums supported</li> <li>• <a href="#">Eligibility Policy</a></li> <li>• <a href="#">Domain Name Policy</a></li> <li>• <a href="#">Usage Policy</a></li> </ul>                                                  |
| <b>Registration agreement</b> | <p><i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i></p> <ul style="list-style-type: none"> <li>• <a href="#">General registration agreement</a> and <a href="#">.rio supplement</a></li> </ul> |

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Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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Revision #2

Created 2026-08-07 14:15:02 UTC by Sarath

Updated 2026-08-07 15:29:20 UTC by Sarath