

Renew Grace Periods

Question

Does Openprovider support the renew grace period?

Answer

Upon explicit renewal or auto-renewal of a domain name, Openprovider sends *areneworder* to the registry. At that moment Openprovider pays for an additional year and this additional year is added to the domain's registration period.

As a result, any renewals that were processed cannot be undone, whether it was a renewal for too many years or a renewal shortly before a transfer-out.

Some registries have policies for deletion of domains in the add grace period, the first days after registration of a new domain. Openprovider does by default not refund domain deletes during the grace periods. In exceptional cases (for example a high number of incorrect registrations or an expensive premium domain), contact our support department to see if we can find a solution for you.

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