

.pt

This article describes the procedures and requirements of .pt domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#) or [XML API](#) or [REST API](#) requires:

- domain's contact handles (owner, administrative, etc.)
- Please note the first name and last name can't be a single letter. Please ensure to add full names as per identity documents. Eg. for "John Doe", the registry will not accept "J. Doe" or "John D." The full name must be entered.
- owner handle requires additional data
 - individuals - Tax number
 - company - VAT number
- two or more nameservers or a nameserver group (nameservers should be [preconfigured](#))

Get acquainted with the [name policy](#) (Article 10) while registering name (non-compliant domains are deleted with no refunds).

Compliance of a domain name / proof request

1. After registration of a domain name, within 10 days and following a sampling process, the .PT may take the steps it deems applicable to verify a domain name's compliance with the provisions of [article 6](#), as well as to assess the accuracy of the identification data of those responsible for it.
2. The .PT may request the registrant and the managing body/registrar (Openprovider - if the domain was registered through us) to provide, within 2 days, proof of compliance with the provisions of these Rules. The request from registry will be forwarded to the reseller and the reseller or registrant should provide proof of compliance within 2 days, directly to the PT registry (emailaddress and instructions will be communicated in the email from the registry.)
3. If, following verification pursuant to the preceding paragraphs, the .PT concludes that a domain name is in breach of these Rules, it shall immediately remove it and shall notify the corresponding registrant and managing body/registrar, with a complete statement of the

grounds for its removal decision.

For more details, please refer to: [.PT registration rules](#) (Article 8)

IMPORTANT NOTE :

Due special requirements with .pt registry, we must set *ourselves (Openprovider) as Admin / Tech Contact* in order to provide proactive support.

The Registry does not accept the creation of a new contact handle with a pre-existing VAT number, as it is a unique identifier.

Do not clone handles with a existing VAT number while registering .pt domains as registry does not allow to create individual handles for such scenario

After registration, the owner and technical contact will receive 2 emails:

- Information about the domain status
- Information about the assignment of the contacts to the domain name.

The second contains all registration data. If the holder isn't assigned to another domain, then "NicHandle" from the document is required for future owner changes.

Note on identification data

1. If the ID is in use with an existing contact, the registry will use existing contact rather than any new contact that you are creating.
2. If a company is trading under different names, but with the same identification number as a result, the contacts always collide and the name cannot easily be registered on the right data. Contact support@openprovider.com in such cases.
3. ID/VAT must **always** correspond to the country where the company/person is registered ("X" country VAT cannot be associated with a contact with a "Y" country address, country and VAT must belong to the same country).
4. Invalidated holder gets email with the subject "Rectification of domain owner contact".
5. If the documentation for owner update is not resent within 48 hours, the registry deletes the domain.

Note : PT validation and verification new changes has been applied.

1. Registration Flow (New Contact)

Once a domain registration is submitted, the domain enters REQ status. This triggers an Identity Verification (IV) request, and an email is sent to the reseller.

At the same time, the registrant receives an email verification request.

Both the document submission and the email verification must be completed within 14 days.

Once the required documents are received and the email verification is completed, the IV request is approved in ACP.

This sends a validation claim to the Registry. After the validation is successfully processed, the domain status changes from REQ to ACT.

2. New Contacts - Validation and Verification

Before a new contact can be used for a domain registration, it must be validated. Validation confirms that the contact details are correct and consistent, such as name, address, and tax ID. Verification confirms that the email and phone number are operational.

A contact is considered validated only after both validation and verification are complete.

Note: Phone verification is currently marked as verified by default, so only email verification is required for now.

3. Existing Contacts - Verification Status

If an existing contact is already verified, the registration proceeds normally. If the contact is not verified, it is flagged for verification, and an Identity Verification (IV) request along with an email verification is triggered.

4. Contact Modifications

Existing .PT contacts cannot be modified. Any attempt to modify an existing handle will result in an error. *A backup solution for this is work in progress.*

5. Proactive Verification

The Registry may proactively request verification for an existing contact. In such cases, we receive an EPP poll message, which triggers an IV request. The registrant then has 10 days to complete email verification.

If verification is completed, we notify the Registry to mark the contact as verified. If verification is not completed within the given timeframe, the associated domain(s) may be removed by the Registry.

Note: In some exception cases where the poll message does not trigger an IV request, an email will be sent to support with the subject line "Proof Request." In such cases, that email must be forwarded to the reseller in order to obtain the required documentation.

6. Proof of Validation

.PT does not require supporting documents to be submitted upfront. However, the Registry may request proof of validation at any time. If such a request is made, there is an 8-day deadline to provide the required documentation.

Registrants are advised to carefully read all emails received from the Registry and to promptly provide any requested documents. Failure to do so may result in verification failures or potential removal of the associated domain(s)

Transfer

Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires the following information:

- authorization code (validity: 8-30 days)
- domain's contact handles (owner, administrative, etc.)
- two or more nameservers or a nameserver group

If the current registrar can not provide an auth code, [request it from the registry](#).

Note :

The transfer will not initiate an owner change.

You need to transfer the domain using the handle which matches exactly with the current owner.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	unchanged
Average transfer time	Realtime
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .pt domains is available.

Outgoing transfer

- **External authorization code request** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)

Update

Owner change (trade)

The process of how to initiate a .pt trade is given in [this article](#).

Other update

- requested via RCP or [XML API](#) or [REST API](#)
- nameservers should be [preconfigured](#)
- administrative / technical contact is always the registrar - cannot be updated (See Registration Section).

Deletion / Restore

Delete

- set [auto-renewal](#) to OFF
- domain will expire at its expiration date.
- to explicitly delete a domain, send a request via RCP or [XML API](#) or [REST API](#).

Domain owner will get an email about this request and will have 8 days to decline it. If the domain owner declines the deletion request, the domain will remain active in one's account.

Restore / reactivate

- **reactivation** - within 28 days after expiration via [RCP](#) or [XML API](#) or [REST API](#)
- **explicit deletion** prohibits reactivation
 - wait until the domain is free again and re-register it

Detailed extension information

Registry	• Registry: DNS PT • Registry whois: whois.dns.pt • Registry web based whois: https://www.pt.pt/en/tools/whois/ • Registry zonefile updates: 3 times per day
Technical information	• Available second level domains: .com.pt, .org.pt • DNSSEC support: yes • Minimum length: 2 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - (The use of hyphen is accepted only as a word separator, and it can not be used at the beginning or end of a domain name. A domain name that starts with 'xn' can not have two consecutive hyphens in the third and fourth positions.) • IDN characters: Whenever a domain name includes special characters from the Portuguese alphabet, it can take on the nature of an IDN. Convert to IDN • Registration period: 1 year • Renewal date offset: 2 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 28 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • Tax number (individual) or VAT number (company) is required.

Policies	• All policies on the registry's website • Premium policy: no premiums supported • Registration Policy
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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