

# .nz

This article describes the procedures and requirements of .nz domain names.  
Click on the subject below to open the dropdown for more information.

## Registration

Successful domain registration via [RCP](#) or [API](#) requires:

- two or more nameservers or a nameserver group

If you are registering a .nz (top level) domain and the same domain name already exists in one of the second level domains (like .co.nz), it is mandatory to use theauthcode of that domain to register the .NZ domain name.

### Important!

The DNC (Domain Name Commission, the regulator for .NZ) may apply a **Compliance Lock** when a .nz domain is **under investigation** for compliance with the .nz Rules , most often during the **Data Validation** process.

Typical reasons:

- The registrant (Domain Name Holder) could not be contacted.
- Registration details are incorrect, misleading, or incomplete.
- The registrant failed to provide identity verification when requested.
- The registrant does not meet the eligibility requirements under the .nz Rules.

While a Compliance Lock is in place, the domain can not be updated, transfered or deleted.

The lock can only be lifted once the **registrant resolves the underlying compliance issue directly with DNC**:

1. The registrant contacts DNC via [info@dnc.org.nz](mailto:info@dnc.org.nz) directly and verifies their registration / identity details.
2. Once DNC is satisfied, DNC removes the lock (and lifts the suspension if one was applied).

Openprovider can **not** remove the lock, update the domain nor act for the registrant or reseller. Only the registrant himself can request DNC to verify their data and remove the lock.

More information:

NZ Rules & Compliance FAQ: <https://docs.internetnz.nz/registry/faq/rules-compliance/>

## Transfer

Successful domain transfer via [RCP](#) or [API](#) requires:

- authorisation code.
- two or more nameservers or a nameserver group
- registrant [e-mail address verification](#) applies

Transfer authcode is valid for 30 days - which can be reset from RCP.

|                                                |                                                                                                                 |
|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>Authorization code required</b>             | yes                                                                                                             |
| <b>Method of confirmation</b>                  | authcode                                                                                                        |
| <b>Registration period after transfer</b>      | <a href="#">unchanged</a>                                                                                       |
| <b>Average transfer time</b>                   | Realtime                                                                                                        |
| <b>Advanced and simple transfers available</b> | Contact our <a href="#">Sales department</a> to check if easy transfer of 100 or more .nz domains is available. |

## Outgoing transfer

UDAI (which was in use earlier) has been replaced with normal authcodes, which can be retrieved or reset from RCP. This code is valid for 30 days.

## Update

### Owner change (trade)

- requested as a normal domain update via RCP or [API](#)
- processed realtime

### Other update

- requested via RCP or [API](#)
- processed realtime

## Deletion / Restore

# Delete

- requested via RCP or API
- processed realtime
- will result in a quarantine period

# Restore / reactivate

- restore / reactivation supported via [RCP](#) or [API](#)
- quarantine periods can be found under  
**Detailed extension information > Technical information > Quarantine period**

## Detailed extension information

### Registry

- Registry: [Domain Name Commission NZ](#)
- Registry whois: whois.srs.net.nz
- Registry web based whois:  
<https://dnc.org.nz/whois/whois-lookup/>
- Registry zonefile updates: Every hour

|                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Technical information</b>  | <ul style="list-style-type: none"> <li>• Available second level domains: .co.nz, .net.nz, .org.nz, .kiwi.nz</li> <li>• DNSSEC support: yes</li> <li>• Min: 3</li> <li>• Max: 63</li> <li>• Alphanumeric and a hyphen except in the first or last position</li> <li>• IDN: No</li> <li>• Registration period: 1-10 years</li> <li>• Renewal date offset: 2 days<br/><i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. <a href="#">More info.</a></i></li> <li>• Soft quarantine period: 45 days<br/><i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. <a href="#">More info.</a></i></li> <li>• Quarantine period: 90 days<br/><i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i></li> </ul> |
| <b>Restrictions</b>           | <ul style="list-style-type: none"> <li>• Local presence required? <b>no</b></li> <li>• Does Openprovider provide local presence services? <b>no</b></li> <li>• Local activity required? <b>no</b></li> <li>• Correct nameserver configuration required? <b>no</b></li> <li>• The Domain(s) can be registered without further limitations.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Policies</b>               | <ul style="list-style-type: none"> <li>• <a href="#">All policies</a> on the registry's website</li> <li>• <b>Premium policy:</b> no premiums supported</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Registration agreement</b> | <p><i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i></p> <ul style="list-style-type: none"> <li>• <a href="#">General registration agreement</a> and <a href="#">.nz supplement</a></li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "Hotjar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

---

Revision #2

Created 2026-08-07 14:13:14 UTC by Sarath

Updated 2026-08-07 15:25:40 UTC by Sarath