

.no

This article describes the procedures and requirements of .no domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#) or [XML API](#) or [REST API](#) requires:

- the domain's contact handles (owner, administrative, etc.). Please note the first name and last name can't be a single letter. Please ensure to add full names as per identity documents.
 - The applicant must be over age 18, registered in the Norwegian National Population Register with a Norwegian national identity number and have a Norwegian postal address. Openprovider does **not** offer a local presence service for Norway
 - Private individuals need a N.PRI.XXXXXXXX number(this number needs to be requested at at the registry <https://pid.norid.no/personid/personid>) in the **Passport/ID number field** and a **Social security number**
 - Companies need a [Norwegian company number](#) and a VAT number present in the handle.
 - Valid phone number is required in all handles
 - Company's data has to be current and (stay) up-to-date. The registry will check this randomly during the lifecycle of the domain and suspend non-eligible domains.
- Two or more nameservers and a zone which is [correctly configured](#).
- Up to 2 days of processing time

Company number can be checked here: [BRREG](#)

In case your registration is rejected, please confirm that the owner has an address in Norway in the handle, the registration number is valid and that the zone of the domain is already correctly resolving. A dns check can be done via the website of the registry: <https://dnscheck.norid.no/>

Common Issues:

Issue: Registration fails with the error: 541 Invalid attribute value) [NO-<zip> is not the proper zip code for City (example: Jorpeland).

Cause: This error occurs when the city name in the contact handle uses anglicized characters instead of the official Norwegian characters (e.g., using "Jorpeland" instead of "Jørpeland").

Solution: You must create a new contact handle with the corrected information and resubmit the registration.

1. **Correct the Spelling:** Ensure the city name uses the proper Norwegian characters (e.g., Jørpeland).
2. **Do Not Modify the Old Handle:** The registry does not allow updates to handles that contain the same information as the previous one, so modifying the incorrect handle will not work.
3. **Create a New Handle:** Create a completely new contact handle with the correctly spelled city name and other required details.
4. **Resubmit Registration:** Use the new, corrected handle to resubmit the domain registration.

Note:

- In case a .no verification (random check) fails - Openprovider isn't informed by the provider. So the domain will be directly suspended without a warning.
- The domain name holder:
 - may register [up to 100 domain names](#) if you are a business enterprise or other organization
 - may register [up to 5 domain names](#) if you are a private individual

Transfer

Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires:

- A transfer can be started with an authorization code. This code can be obtained from the current registrar. Once requested, we will process it manually.
- Please note that the transfer will be done with same contacts that the domain already has. **See registrant requirements in the section "*Registration*" above.**
- The registrant must be over age 18, registered in the Norwegian National Population Register with a Norwegian national identity number and have a Norwegian postal

address. Openprovider does **not** offer a local presence service for Norway.

Once the transfer is done, you will be able to change the registrant.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	unchanged
Average transfer time	2 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .no domains is available.

Outgoing transfer

- **External authorization code request** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)

Update

Owner change (trade)

- Requested via [RCP](#) or [XML API](#) or [REST API](#)
- Processed immediately

Here is the information regarding which changes will trigger a trade for .no domains:

- Change of full name - YES
- Change of company - YES
- Change of VAT no - YES
- Change of address - NO
- Change of phone number - NO
- Change of email address - NO

Other update

- Requested via RCP or [XML API](#) or [REST API](#)
- A nameserver update can be performed by updating the domain in RCP. Please make sure to first check if the new zone is configured correctly according to the .NO guidelines. You can check your new zone here: <https://dnscheck.norid.no/main>
- A contact change is processed manually by our support team and may take up to 24 hours
- The Norwegian registry is very strict in updates and does not allow updates of handles that contain the same information as the previous handle

Here is the information regarding which changes will trigger a trade for .no domains:

- Change of full name - YES
- Change of company - YES
- Change of VAT no - YES
- Change of address - NO
- Change of phone number - NO
- Change of email address - NO

Deletion / Restore

Delete

- Requested via RCP or [XML API](#) or [REST API](#)

Restore / reactivate

- Please contact [Openprovider support](#) to check if it is possible to restore your domain.
- It might take a day before the domain name becomes active again.

Detailed extension information

Registry	• Registry: Norid AS • Registry whois: whois.norid.no • Registry web based whois: https://www.norid.no/en/domeneoppslag/hvem-har-domenenavnet/ • Registry zonefile updates: Every even hour
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Technical information

- Available second level domains: .co.no
- DNSSEC support: yes
- Minimum length: 2 characters
- Maximum length: 63 characters
- Allowed characters: a-z 0-9 - (The first and last character in the domain name must be a letter or a digit)
- IDN characters: yes. [IDN characters list](#)
- Registration period: 1 year
- Renewal date offset: 3 days
The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. [More info.](#)
- Soft quarantine period: n/a days
During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. [More info.](#)
- Quarantine period: 0 days
During this period, an expired or deleted domain name can be reactivated at an additional fee.

Restrictions	• Local presence required? yes • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? yes • Nameservers must be configured and return an authoritative answer before the domain is requested: DNS Checker • The domain owner must be a Norwegian organisation or an individual with a Norwegian address. • The administrative contact must be a Norwegian organisation or an individual with a Norwegian address. • The domain holder must be 18 years or older • Valid phone number must be present in the owner handle. • Limited number of domains per registrant (100 for organisations, 5 for private individuals). • Company registration number (for companies) & VAT or personal identification number (for individuals) & Social security number is required • Private individuals require a personal identifier that can be requested at the registry and has to be in the following form: "N.PRI.XXXXXXXX". • This identifier has to be requested directly at the registry: PersonID. The requester will receive an email from the registry with the required identifier.
Policies	• Complaints and conflicts • General Policies • Premium policy: no premiums supported
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the

"HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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