

.lu

This article describes the procedures and requirements of .lu domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#) or [API](#) requires:

- two or more nameservers or a nameserver group

Registration is realtime, but resolving dns may take 30 minutes.

If the DNS zone is not [configured correctly](#), the domain will be registered without nameservers.

After the DNS zone configuration issue is solved, please [update the domain manually](#).

Transfer

Successful domain transfer via [RCP](#) or [API](#) requires:

- two or more nameservers or a nameserver group
- email sent by the .lu Registry to the admin contact has to be confirmed within 14 days.

After this is confirmed, the transfer will complete instantly.

Please note that **failed** transfers are billed by the registry. We will charge you the same amount, €3,75 per domain. To avoid this, we advise to confirm the transfer with the administrative contact before initiating it.

Additional notes on a .lu transfer

Registry supported [bulk transfer](#) is possible as long as it is a complete portfolio take-over.

Authorization code required	no
Method of confirmation	email
Registration period after transfer	restarts
Average transfer time	Max. 14 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .lu domains is available.

Update

Owner change (trade)

Changing the owner of a .lu domain must be initiated via the "trade" menu

Domainoverview > [Trade Domain](#)

The administrative contact will receive an e-mail from the registry that needs to be confirmed within 14 days. After this is confirmed, the trade will complete instantly.

The registration period after a successful trade will [start over again](#).

Please note that **failed** trades are billed by the registry. We will charge you the same amount, €3,75 per domain. To avoid this, we advise to confirm the transfer with the administrative contact before initiating it.

Other update

- requested via RCP or [API](#)
- processed realtime

NOTE: DNSLU checks the new nameservers live when you submit an NS update. It queries each one for the domain's SOA and NS records while the update is pending. If even one nameserver doesn't respond authoritatively, the whole update fails silently - without an error, but the domain quietly reverts to its old nameservers. So before submitting the update, make sure the zone is fully set up (correct SOA and NS records) on every new nameserver first.

Delete

Explicit delete

- Requested via RCP or [API](#)
- processed realtime
- will directly result in quarantine (redemption period)

Expiration

In case the domain expires (not renewed in time);

- will directly result in quarantine (redemption period)

Restore / reactivate

- restore / reactivation supported via [RCP](#) or [API](#)
- quarantine periods can be found under

Detailed extension information > Technical information > Quarantine period

Detailed extension information

Registry

- Registry: [Restena](#)
- Registry whois:
- Registry web based whois:
<https://dns.lu/en/domaines/whois-web>
- Registry zonefile updates: every hour

Technical information	• DNSSEC support: yes • Minimum length: 1 character • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: yes: https://www.dns.lu/en/support/general-information/idn/ • Registration period: 1 year • Renewal date offset: 2 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 28 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? n/a • Local activity required? no • Correct nameserver configuration required? yes • Nameservers must be configured and return an authoritative answer before the domain is requested. • Failed domain transfers and trades will be billed.
Policies	• Domain name policy: http://www.dns.lu/en/support/general-information/domain-name-policy-lu-charter/
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

Revision #2

Created 2026-08-07 14:11:40 UTC by Sarath

Updated 2026-08-07 15:22:44 UTC by Sarath