

# .it

This article describes the procedures and requirements of .it domain names.  
Click on the subject below to open the dropdown for more information.

## Registration

Successful domain registration via [RCP](#) or [XML API](#) or [REST API](#) requires:

- two or more nameservers or a nameserver group (correctly configured\*)
- .it domain names can be registered by anyone who is an adult and has citizenship, residence or commercial headquarters in the countries of the European Economic Area (EEA), in the State of the Vatican, in the Republic of San Marino, in Swiss Confederation and in the United Kingdom.
- **All (!)** used handles (also admin / tech) must have the following details filled in:
  - **For companies**
    - VAT number
  - **For private individual**
    - Passport or ID number, AND Social Security Number (fiscal code): Example: ABCDEF12G34H567I without spaces
    - Registrant and admin contact must be the same
    - The first name, last name and tax code indicated in the registration request must exactly match the information on the registrant's tax code card.
    - State / province: For entities based in Italy, the registry will strictly check the 2-letter province code included in the handle. See for the correct naming our separate [knowledge base article](#).
- Email sent to the registrant has to be confirmed within 14 days, otherwise the request will fail. This email can **not** be re-sent.  
In order to trigger a new email, the current registration request must be deleted (via domain detail page or via the queue for "[Recent Registrations](#)") and a new request must be submitted, which will trigger a new confirmation email.

### Additional notes

- \*Nameservers must be properly configured. Check this on the [registry's website](#).
- "Social security number" field has to be filled in with the Fiscal code (contains of 16 alphanumeric-value without **spaces**) and must pass validation through [Italian fiscale control](#). Example: ABCDEF12G34H567I

- Please ensure to enter full first name and last name as per Codice fiscale data. Registry will verify name provided against Codice fiscale data and a mismatch will result in failure of domain registration or transfer with error "**Registrant: invalid reg code**". Data can be verified at: [Verifica e corrispondenza tra il codice fiscale e i dati anagrafici di una persona fisica](#)
- **AutoRenew period:** 15 days time period immediately following expiry of the domain name.
- MX record must be present and using two or more DNS with the same IP is not allowed.

#### Common errors

- "The domain registration/transfer/trade failed. Reason: Incorrect contact's details: XY123456-ZZ, 2004, Parameter value range error; Registrant: invalid reg code" Reason: "Social security number" is wrong or field is empty.
- "2005, Parameter value syntax error; Voice syntax error" Reason: phone number is wrong. Check area code and numbers format used.
- AB12345-IT, 2004, Parameter value range error; Postal information: invalid sp value Issue: The state is not filled in or the state does not contain the right letters (when IT address, must only be 2 letters)
- "Domain creation failed: 2308, Data management policy violation; Domain cannot be associated with a registrant with entity type != 1 and entity type != 3, and consentForPublishing set to false" - This could happen if the state field is incorrect, or in caps or missing. Try creating a new handle with correct state information and try the registration again with the new handle.

## Transfer

Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires:

- authorisation code
- two or more nameservers or a nameserver group.

Nameservers must be properly configured. Check this on the [registry's website](#).

#### **IMPORTANT:**

If the current status in the whois is "pending update" the transfer is not accepted. (shown error "Transfer is prohibited by the current domain owner "). Please wait until the status is "ok" again before submitting a new transfer request.

# Additional notes on a .it transfer

- The current registrar will then have 1 day to object against the transfer. If no objection or approval is given the transfer will complete automatically.
- The registry will not send an e-mail to the domain contacts after the transfer finishes.

|                                                |                                                                                                                 |
|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>Authorization code required</b>             | yes                                                                                                             |
| <b>Method of confirmation</b>                  | authcode                                                                                                        |
| <b>Registration period after transfer</b>      | <a href="#">restarts</a>                                                                                        |
| <b>Average transfer time</b>                   | 1 day                                                                                                           |
| <b>Advanced and simple transfers available</b> | Contact our <a href="#">Sales department</a> to check if easy transfer of 100 or more .it domains is available. |

## Outgoing transfer

- **Authorization code request** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)
- **Authorization code reset** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)

## Update

### Owner change (trade)

- requested as a normal domain update via RCP or [XML API](#) or [REST API](#)
- processed realtime

### Other update

- requested via RCP or [XML API](#) or [REST API](#)
- processed realtime

This change is processed realtime. The whois will take 6 to 12 hours to update.

## My domain has a status "pendingUpdate" even if I changed the DNS Records, what does that mean ?

- When a domain name is in *pendingUpdate*, it remains in this status for maximum of 5 days.  
If the new DNS Configuration is not positively validated by the Registry within this term, it is abandoned and the domain returns to the previous status.
- When the domain name is in *pendingUpdate* status, the DNS configuration checks are automatically activated in the following way:
  - immediately after every *updateDomainRequest* to change the DNS configuration;
  - every 30 minutes until the expiration of the period of pendingUpdate (5 days).

## I have renewed the domain but in whois the expiration date has not been updated. Why?

The *autoRenewPeriod* identifies the period of 15 days immediately after the expiry of the domain name. This means that expiration date will change in whois after 15 days from the renewal date in Openprovider.

### Deletion / Restore

## Delete

- requested via RCP or [XML API](#) or [REST API](#)
- processed realtime
- will result in a quarantine period

If you want domain(s) to be deleted without further restoration, please [contact support](#), and we will explicitly put your domain(s) in "pendingDelete / redemptionPeriod" immediately.

## Restore / reactivate

- restore / reactivation supported via [RCP](#) or [XML API](#) or [REST API](#)
- Quarantine period can be found under

**Detailed extension information > Technical information > Quarantine period**

### Detailed extension information

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Registry</b>              | <ul style="list-style-type: none"> <li>• Registry: <a href="https://nic.it">NIC IT</a></li> <li>• Registry whois: <a href="https://whois.nic.it">whois.nic.it</a></li> <li>• Registry web based whois: <a href="https://web-whois.nic.it">https://web-whois.nic.it</a></li> <li>• Registry zonefile updates: 01:30, 05:30, 09:30, 13:30, 17:30, 21:30</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Technical information</b> | <ul style="list-style-type: none"> <li>• DNSSEC support: yes</li> <li>• Minimum length: 3 characters</li> <li>• Maximum length: 63 characters</li> <li>• Allowed characters: a-z 0-9 - (hyphen/dash). It should not begin and end with the symbol "-" (dash) or start with the character sequence "xn"</li> <li>• IDN characters: yes, IDNs in the 24 official languages of the European Union. Refer to <a href="#">Technical Guidelines</a>(section 2.2) to see accepted characters.</li> <li>• Registration period: 1 year</li> <li>• Renewal date offset: 0 days<br/><i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. <a href="#">More info.</a></i></li> <li>• Soft quarantine period: 14 days<br/><i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. <a href="#">More info.</a></i></li> <li>• Quarantine period: 29 days<br/><i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i></li> </ul> |

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|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Restrictions</b>           | <ul style="list-style-type: none"> <li>• Local presence required? <b>yes</b></li> <li>• Does Openprovider provide local presence services? <b>no</b></li> <li>• Local activity required? <b>no</b></li> <li>• Correct nameserver configuration required? <b>yes</b></li> <li>• For correct inclusion in the zone file, the nameservers must be properly configured. MX records must accept a postmaster@ address. MX Records may not point to a CNAME.</li> <li>• Company number and VAT number (companies) or fiscal code (individuals) is required.</li> <li>• It is required that the Office/residence of the registrant is within the EU.</li> <li>• It is required to fill in the province for Italian residence in the contact handle:<br/><a href="https://support.openprovider.eu/hc/en-us/articles/360000738327--it">https://support.openprovider.eu/hc/en-us/articles/360000738327--it</a></li> <li>• Registrant had to be an adult (18+), age is validated via <a href="#">Fiscal number</a> - field: "DATA DI NASCITA"</li> </ul> |
| <b>Policies</b>               | <ul style="list-style-type: none"> <li>• <a href="#">Regulations disputes and legal guidelines</a></li> <li>• The expiration date is updated when the auto-renew period expires (lasts 14 days), if the domain name has been renewed, after 14 days of expire.</li> <li>• Premium policy: no premiums supported</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Registration agreement</b> | <p><i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i></p> <ul style="list-style-type: none"> <li>• <a href="#">General registration agreement</a></li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

