

.it domain update fails with error: Domain update failed: 2308, Data management policy violation; Update domain combination of status, name server and registrant is not allowed

Symptoms

Update attempt of an .it domain fails with the error:

```
Domain update failed: 2308, Data management policy violation;  
Update domain combination of status, name server and registrant is not allowed
```

Cause

Domain owner handle change is combined with nameserver or DNSSEC update. This may happen if during domain transfer DNSSEC key wasn't updated in the registry.

Resolution

1. Turn DNSSEC off, save the domain
2. Update owner contact, save the domain
3. Turn DNSSEC on, save the domain

If you cannot resolve the issue following the above instructions, please [contact support](#) with the domain name and update you want to make.

Revision #2

Created 2026-08-07 14:10:29 UTC by Sarath

Updated 2026-08-07 15:20:29 UTC by Sarath