



This article describes the procedures and requirements of .is domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful registration requires:

- Nameservers and DNS zone compliant with [ISNIC's technical requirements](#).
 - If test fails during the registration - nameservers are not applied to a domain
- Nameserver and DNS zone setup can be validated via [ISNIC validation tool](#)
- Openprovider's Nameservers **CANNOT** be used while registering .is domains.

Transfer

Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires:

- two or more nameservers or a nameserver group
- authorisation code is not required

Authorization code required	no
Method of confirmation	
Registration period after transfer	restarts
Average transfer time	Realtime
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .is domains is available.

Outgoing transfer

For a **.is domain transfer, no AuthCode is required.**

To initiate the transfer, the new provider must generate the required contact handles at the

[NIC.IS registry](#) and provide them to us.

Once we receive the handles, our partner will update all contact records associated with the domains with the new handles, which will complete the transfer to the new provider. The handles consist of a combination of letters and numbers followed by the **-IS** suffix.

Update

Owner change (trade)

- **Trade** - via RCP or API, by updating the owner handle. Process is real-time

Other update

- **Handle updates** - via RCP or API
- **DNS zone updates** - via RCP and API. Not real-time. Update can take 6-12 hours to complete
- **Nameserver updates** - via RCP and API. Not real-time. Process is manual, can take up to 2 business days to complete
- Openprovider's Nameservers **CANNOT** be used while updating .is domains.

NB: Error message like `Domain update failed: E0102, Domain could not be updated., Identical task is already being processed` means previous update is not finished yet

Deletion / Restore

Delete

Restore / reactivate

- **Restore** - within 30 days after expiration

Detailed extension information

Registry	• Registry: ISNIC • Registry whois: whois.isnic.is • Registry web based whois: https://www.isnic.is/en/whois/search • Registry zonefile updates: Every 2 hours
Technical information	• DNSSEC support: no • Min: 1 • Max: 63 • Letters and numbers • IDN: supported characters: áéýúíóþæöð • Registration period: 1 year • Renewal date offset: 35 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: 30 days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? yes • Nameservers must be configured and return an authoritative answer before the domain is requested. • NS records in the nameservers must have a TTL of at least 86.400 seconds (24 hours)
Policies	• All policies on the registry's website • Premium policy: no information available • Domain rules • ISNIC Terms and Conditions • ISNIC Requirements

Registration agreement

The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:

- [General registration agreement](#)

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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