

How do I customize the Trademark Claims Notification e-mail?

Question

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Answer

In some cases Openprovider is obliged to send a [Trademark Claims Notification](#) (TCN). It is possible to personalize this e-mail and the page on which the customer acknowledges the registration. By setting up your own confirmation page, your customer does not have to leave your website.

Configuration of e-mail

Log in to the control panel and navigate to the menu Account > Settings to [configure](#) your TCN branding. The *Confirmation link* can be used to lead the registrant to your own website. This confirmation link can be anything, as long as you include the following two or three variables:

- `%%domain%%` is the domain name to be registered (optional value)
- `%%domainId%%` is a unique identifier for the domain that is registered
- `%%authCode%%` is a security code to prevent abuse

Two examples of a valid URL would then be:

```
https://www.example.com/transfers/confirm.php?domain=%%domain%%&domainId=%%domainId%%&authCode=%%authCode%%&domainId=%%domainId%%&authCode=%%authCode%%
https://foa-approve.example.com/%%domainId%%/%%authCode%%/
```

Handling TCN responses

Basically, your script should call the callback script of Openprovider with the right variables: *domainId*, *authCode* and *approval*. (The variable *domain* is not used in the call to Openprovider.) The *approval* variable should contain *yes* or *no*:

```
https://rcp.openprovider.eu/misc.php/domain/claimCallback/?domainId=%%domainId%%&authCode=%%authCode%%&approval=%%approval%%
```

There are many ways to accomplish this, one of the approaches is written in an example PHP script below. This script displays a very basic form and asks for an approval or reject. Having that answer, it calls the Openprovider server:

```
<?php

/* requires confirmation URL including
   ?domainId=%%domainId%%&authCode=%%authCode%%
*/

if (isset($_GET['approval']) && $_GET['domainId'] && $_GET['authCode']) {
    $url = 'http://rcp.openprovider.eu/misc.php/domain/claimCallback/'
        . '?domainId=' . $_GET['domainId']
        . '&authCode=' . $_GET['authCode']
        . '&approve=' . $_GET['approval'];

    // This command requires allow_url_fopen to be enabled
    $response = file_get_contents($url);

    // Alternatively, use the PHP CURL functions
    $ch = curl_init();
    curl_setopt($ch, CURLOPT_URL, $url);
    curl_setopt($ch, CURLOPT_RETURNTRANSFER, 1);
    $response = curl_exec($ch);
    curl_close ($ch);

    // Output the response to the website visitor, or use this response in your own script for a
    echo $response;
    exit;
}
else if ($_GET['submit']) {
    echo 'Not all fields completed<br />';
}

?>
<html>
<head>
    <title>Acknowledge registration</title>
</head>
<body>
    <form method="get">
        Domain: <input type="text" name="domain" value="<?php echo $_GET['domain']; ?>" /><br />
```

```
DomainId: <input type="hidden" name="domainId" value="<?php echo $_GET['domainId']; ?>" />  
Code: <input type="text" name="authCode" value="<?php echo $_GET['authCode']; ?>" /><br />  
<input type="radio" name="approval" value="yes" <?php if ($_GET['approval'] == 'yes') echo  
&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&nbsp;&~  
<input type="radio" name="approval" value="no" <?php if ($_GET['approval'] == 'no') echo '~'  
<input type="submit" name="submit" value="Send" />  
  
</form>  
</body>  
</html>
```

There are four possible responses:

- If an approval is successfully processed, the response is:

```
status=0k;
message=TMCH claims has been approved.
```

- If a rejection is successfully processed, the response is:

```
status=Rejected;  
message=TMCH claims has been rejected.
```

- If an other error occurred, the response shows details, for example:

```
status=Error;
message=We were not able to proceed with approval claims, because authCode for this operati
```

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