

# Finding / resetting your authorization code (transfer code) and unlocking domain

## Question:

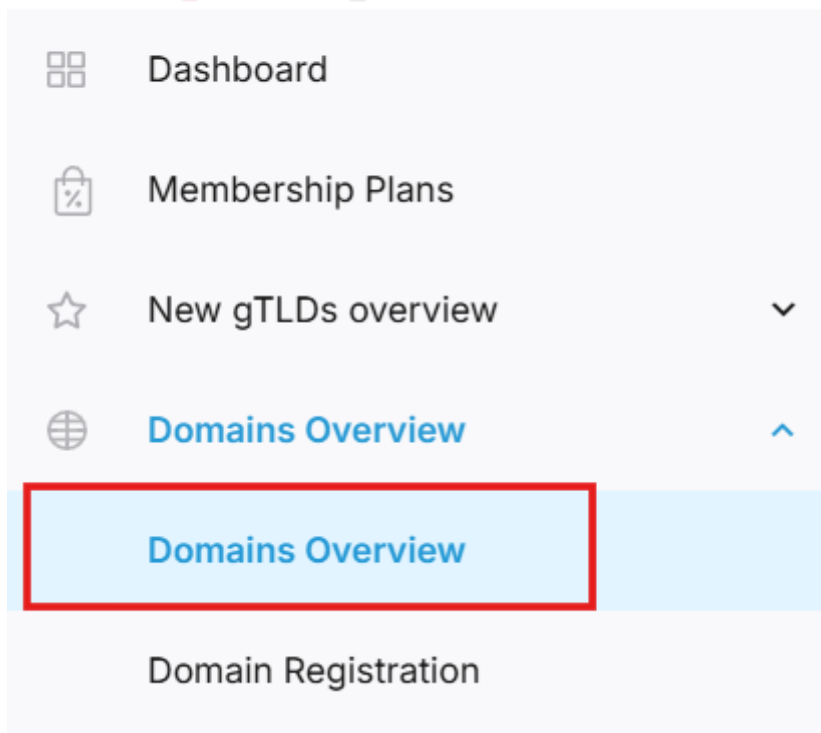
Where can I find the authorization code of the domain?

Where can I reset the authorization code of the domain?

## Answer:

The authorization codes to transfer a domain out to another registrar or to use for a reseller change (internal transfer) can be found here.

1. Log into the Openprovider Control Panel (RCP - Reseller Control Panel) and click on [Domains Overview](#)



2. Fill in the domain name for which the authorization code should be obtained and click on the search button.

#### Search within your domains

Search within your domains

firstexa Choose extension 

| Domain name ^                          | Status | Order date | Expiration date<br>Openprovider | Owner       | Lock                                                                                  | Autorenew ?                                                                                                                                                                              | Renew                                                                                 |
|----------------------------------------|--------|------------|---------------------------------|-------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <a href="#">firstexampledomain.com</a> | Active | 2025-12-23 | 2026-12-23                      | Asif Ansari |  |  On (Default)  |  |

 Export

  Results per page: 25  Page 1 of 1 Go to page: 1   

3. In the results below the domain name is shown. Click on the domain name:

### Search within your domains

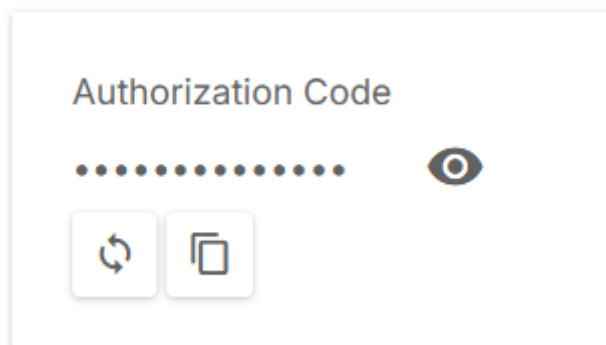
firstexa Choose extension  

| Domain name ^          | Status | Order date | Expiration date | Owner       | Lock                                                                                | Autorenew ?                                                                                                                                                                          | Renew                                                                               |
|------------------------|--------|------------|-----------------|-------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| firstexampledomain.com | Active | 2025-12-23 | 2026-12-23      | Asif Ansari |  |  On (Default)  |  |

 Export

  Results per page: 25  Page 1 of 1 Go to page: 1   

4. The authorization code can be found on the domain details page.



5. For a transfer out it is necessary to unlock the domain.

Details for firstexampledomain.com

Autorenew:  Default   

**Note: We now provide the ability for our customers to unlock domains in grace/soft quarantine period status for transfers out. The ability to unlock is implemented for all extensions that have a soft quarantine period. Details of the soft quarantine period for specific TLDs can be found in [TLD Documentation](#)**

If there is no code then this can mean one of two things;

- This TLD does not use authorization codes.

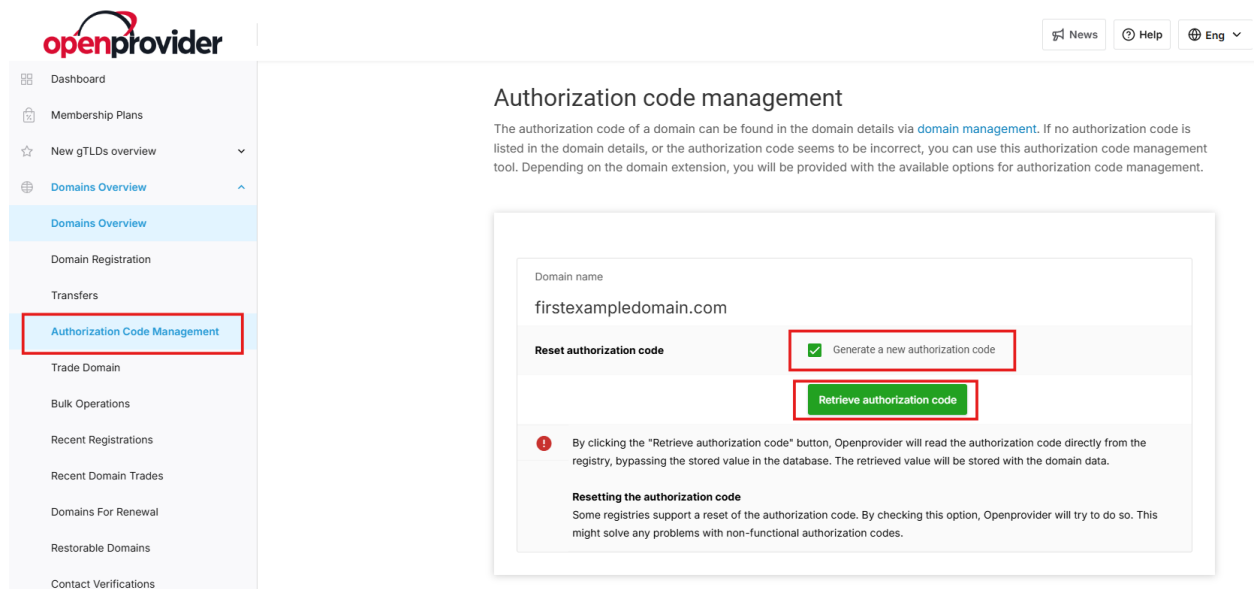
This can be confirmed by checking our [TLD documentation](#).

- There is no code generated yet. Commonly because it is only valid for a short period of time, or because it is sent to the registry directly. In such cases, go to [authorization code management](#) to generate a new code!

# Reset the authorization code of the domain

Some TLDs will support an authorization code reset. If the registry supports this function, the option **Generate a new authorization code** is displayed on the [Authorization code management](#) page.

In case the option is not displayed, this TLD does not support an authorization code reset.



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## Authorization code management

The authorization code of a domain can be found in the domain details via [domain management](#). If no authorization code is listed in the domain details, or the authorization code seems to be incorrect, you can use this authorization code management tool. Depending on the domain extension, you will be provided with the available options for authorization code management.

Domain name  
firstexampledomain.com

**Reset authorization code**

☒ Generate a new authorization code

**Retrieve authorization code**

**By clicking the "Retrieve authorization code" button, Openprovider will read the authorization code directly from the registry, bypassing the stored value in the database. The retrieved value will be stored with the domain data.**

**Resetting the authorization code**  
Some registries support a reset of the authorization code. By checking this option, Openprovider will try to do so. This might solve any problems with non-functional authorization codes.

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