

.eu

This article describes the procedures and requirements of .eu domain names.
Click on the subject below to open the dropdown for more information.

Registration

You can register an .eu domain via [RCP](#) (Reseller Control Panel) or [XML API](#) or [REST API](#). This registration is real time and requires the following information:

- the domain's contact handles (registrant, admin, etc.)
 - registrant should be located in a EU or EEA country or be a citizen of one of the EU member states.
 - if a private individual registrant does not reside in a EU or EEA country but is a citizen of such country, enter the "country of citizenship" in the customer details in RCP. This only applies for private individuals, and not companies. If the registrant is a company/organization with a non-EU country handle, entering citizenship details will not satisfy the .eu eligibility requirement. In that case, the registrant must create a separate private individual handle with the correct EU citizenship specified, and use that handle for the .eu domain registration or transfer.
- two or more nameservers or a nameserver group

If error "*The contact type registrant must meet the general eligibility criteria*" is shown, the registrant does not meet the requirements. (see above).

It is not required to submit a VAT number in the handles, but when the VAT number is added, the EU registry will check if it is valid. Non valid VAT numbers will give an error.

A VAT number must begin with two uppercase letters followed by up to 18 digits. For example, NL12345678 - where NL is the country code for the Netherlands.

Note that it is not allowed to mix alphabets: the domain name must be in the same alphabet (script) as the extension. That means that

- for **.eu domains**, the domain name itself must be in Latin characters;
- for **.eu domains**, the domain name itself must be in Cyrillic characters; and
- for **.eu domains**, the domain name itself must be in Greek characters.

NOTES :

Domain Verification Process by EURid

The registrant will receive an email directly from no-reply@eurid.eu, indicating that EURid has initiated the verification of their domain. The registry will send multiple reminders to the registrant to complete the verification process. If the verification is not completed within the specified deadline, the domain name will be suspended. In case of failed/incomplete domain verification, the registry reserves the right to **SUSPEND** or **DELETE** the domain without refunds.

How can the registrant verify their details?

The registrant needs to log in to their panel at <https://my.eurid.eu> and follow the instructions provided by EURid to complete the verification.

If your customer encounters any difficulties during the verification process, please feel free to contact EURid Support directly at info@eurid.eu or +32 (0) 2 401 27 50

Domain names with status "withdrawn" are no longer registered and are currently unavailable for registration pending the outcome of legal activity. For further information please contact legal@eurid.eu.

Brexit changes

On the 1st of February 2020, the United Kingdom left the European Union. This will cause registrants from the United Kingdom to be no longer eligible for .eu, .eu and .eu domain names after the transition period. The transition period is scheduled to end on the 31st of December 2020.

The registry has informed all UK and GI registrants by e-mail on the 1st of October and the 21st of December 2020, urging them to update their registration data to an address in the European Union, if possible. Any non-compliant domain name has been **suspended on the 1st of January 2021**. Until the 30th of June 2021, changes can still be made through the control panel or API, but please always inform us on support@openprovider.com about such changes, as we need to request them manually at the .eu registry as well.

On the 1st of July 2021, the domains will be withdrawn and cannot be updated anymore.

UPDATE 2021-06-30: contrary to the registry's original plans, they made it possible to recover a withdrawn domain name (even after the 1st of July) by the last holder in exceptional cases, provided that last holder can present registration data that meet the .eu eligibility criteria.

If the last holder wishes to recover a domain name, they must [contact EURid directly](#) and follow the recovery procedure: the domain holder submits a formal request, which includes an eligible address and EURid will evaluate. If granted, EURid will activate the domain name with the

provided registration data by moving them to a dedicated EURid Brexit holding account. The status of the domain name will be updated to 'registered', and a one-year term will be added to the registration.

The domain name holder will be then invited to log in to their My.eu account (using the e-mail address provided in the request) and obtain a transfer authorisation code that can be provided to Openprovider for a regular transfer.

An activated Brexit domain name that has not been transferred to an accredited registrar by 31 December 2021 will be revoked together with the other Brexit withdrawn domain names, and subsequently made available for general registration starting from 1 January 2022.

The registry regularly updates the Brexit-related information on their [website](#).

Transfer

You can start an .eu domain transfer via [RCP](#) or [XML API](#) or [REST API](#). Transfers are processed real time and require the following information:

- an authorisation code that you need to request at your current provider
 - a valid authorisation code has 4 blocks of 4 characters, for example REGE-1HAZ-W3XP-3EA1
- the domain's contact handles (owner, administrative, etc.)
 - registrant should be located in a EU or EEA country or be a citizen of one of the EU member states.
 - owner contact/handle of a reserved domain that was registered through a special application process can not be changed during transfer.
- two or more nameservers or a nameserver group

The transfer code is valid for 40 days after creation. The registration period after a successful transfer [extends with 1 year](#).

It is not required to submit a VAT number in the handles, but when the VAT number is added, the EU registry will check if it is valid. Non valid VAT numbers will give an error.

Additional notes on a .eu transfer

- A transfer code for a .eu domain is valid for the period of 40 days.

- If the domain holder changes during the authorisation code validity period of 40 days, the code will be reset. A new cost must be retrieved if you still want to transfer the domain out.
- If the current registrar is not able to or does not cooperate in providing the authorization code, the registrant can request the authorization code via [My .EU](#).
- If My .EU is no option, the registry offers an [escalation path](#) through the registry. This should be used as a last resort only.
- Transfer from quarantine is possible, but we still need the authorization code. Be aware that additional costs are involved. Please contact the support department and send the domain name, handles and nameservers along with the authorization code.
- A [bulk transfer](#) is possible: Openprovider can transfer a complete or partial portfolio with as much as signing a form.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	extends
Average transfer time	Realtime
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .eu domains is available.

Outgoing transfer

- **External authorization code request** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)

Update

Owner change (trade)

- requested as a normal domain update via RCP or or [XML API](#) or [REST API](#)
- processed realtime
- Owner change is not possible for reserved domain that was registered through a special application process.

Notes:

When changing domain contact, if the new contact is not validated at EURid previously, it will trigger validation/verification as indicated in the registration section notes.

Other update

- requested via RCP or [XML API](#) or [REST API](#)
- processed realtime

Note: The .eu registry doesn't treat nameservers as objects that can be modified, instead, they are considered attributes of the domain itself.

Because of this, updating nameserver IPs through [Nameserver Management](#) alone is not sufficient. For the IP changes to be reflected at the registry level, you must update the domain that uses those nameservers with the new IPs, either via **RCP** or the **API**.

If you are using **REST API**, please ensure that the `force_registry_update` parameter is set to `true` in the [UpdateDomain](#) request.

Domain updates may fail if the registrant is not located in the EU and a local presence was previously used.

Important: Domain updates cannot be processed until the registrant is located in the EU.

Deletion / Restore

Delete

- requested via RCP or [XML API](#) or [REST API](#)
- processed realtime
- will result in a quarantine period

Restore / reactivate

- restore / reactivation supported via [RCP](#) or [XML API](#) or [REST API](#)
- quarantine period can be found under

Detailed extension information > Technical information > Quarantine period

Detailed extension information

Registry	• Registry: EURid • Registry whois: whois.eu • Registry web based whois: https://whois.eurid.eu/en/search/ • Registry zonefile updates: Realtime
Technical information	• Available second level domains: .euo (.xn--e1a4c), .eu (.xn--qxa6a) • DNSSEC support: yes • Minimum length: 2 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - (Cannot start nor end with a hyphen (-). Cannot have a hyphen in third and fourth position.) • IDN characters: Yes • Registration period: 1-10 years • Renewal date offset: 1 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 38 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>

Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • A contact of type registrant should be located in a EU or EEA country or be a citizen of one of the EU member states • For .eu domains, the domain name itself must be in Latin characters • For .eu domains, the domain name itself must be in Cyrillic characters • For .eu domains, the domain name itself must be in Greek characters • Please always indicate real data of registrant. Invalid data may lead to suspension of your domain by the registry until the registry receives real documents proving your ID. Domain owner will receive email notification in a case of invalid data.
Policies	• All policies on the registry's website • Premium policy: no premiums supported • Domain Name Registration Policy • Domain Name Registration Terms and Conditions
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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