

Escalation procedure - External transfer from quarantine | Available for .nl and .be

The Registry for .nl (SIDN) and the Registry for .be (DNSBelgium) offer the option to transfer and restore a domain which is currently in quarantine at a different registrar.

This has been implemented in the RCP for **.be** domains.

This is a manual process via the support department for **.nl** domains - support@openprovider.com

The costs for the transfer + restore is € 75 (per domain, excl VAT)

Requirements for a .be transfer from quarantine:

- the domain name
- a valid authorization code (can be requested at the [Registry](#))
- the handles (owner, admin, tech, billing) matching the current whois details
- nameservers
- approval of the fee in the control panel via the checkbox
- The request can be submitted via the transfer page in the control panel and will be processed realtime.

Requirements for a .nl transfer from quarantine:

Add the following details in the email:

- the domain name
- the handles (owner, admin, tech, billing) matching the current whois details
- nameservers
- awareness and approval of the fee
- proof that the registrant wants to transfer the domain name to Openprovider (for example, an e-mail)

- proof of ownership (available [here](#), more information available in our [.nl article](#) (Transfer > Proof of ownership))
 - identification documents:
 - **If the registrant is a natural person:**
 - a copy of the identity document of the registrant
 - **If the registrant is a legal person (company):**
 - a business registration document from the Chamber of Commerce (not older than six months) from the registrant
 - a copy of the identity document of the person authorised according to the business registration document
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