

EmailVerificationStatus for contact is not returned

Question

Retrieving contact information using API Method ([retrieveCustomerRequest](#)), but [EmailVerificationStatus](#) is not returned.

Answer

That means you did not yet start verifying an email address.

Please note contact verification is mandatory for GTLDs.

Initialize [verification process](#) to start retrieving verification status for a contact.

Revision #2

Created 2026-08-07 14:30:45 UTC by Sarath

Updated 2026-08-07 15:47:13 UTC by Sarath