



This article describes the procedures and requirements of .dk domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#), [XML API](#), or [REST API](#) requires:

- Valid tax number (for individuals) and VAT number (for companies) in the domain owner/ registrant and admin contact handles
- Domain nameservers [must be registered with the DK registry](#) before use
- Domain activation within 4 days of successful registration (**see Activation below**)
- Successful ID validation by the registry

Registration period

From 1 July 2026, .dk domains can only be registered for 1 year at a time. Multi-year registrations are no longer available.

Activation

After registration, the DK registry emails the domain owner/ registrant a user ID and password with instructions to complete a data control, and in some cases an ID control, via the [Punktum DK self-service portal](#). If the domain owner/ registrant has previously completed a successful ID and data check, the domain activates immediately.

This applies to both registrar-managed and registrant-managed domains. Openprovider cannot assist with activation except in one case: for foreign companies or individuals required to submit ID documentation, Openprovider can submit this on their behalf.

Important:

- The domain owner/ registrant has 30 days to complete the ID and data control. Failure results in a 30-day suspension, followed by deletion on day 31.
- For rejected documentation: domain is suspended on the day of rejection with 30 days to resubmit.

- If an invalid email is supplied in the domain owner/ registrant handle, activation is not possible until the activation period expires.
- Deleted domains can be re-registered by anyone. Openprovider does not refund registration fees for deleted domains.

Contact handles

From 1 July 2026, new .dk domains are registered under the registrar model only. The registry only accepts the domain owner/ registrant contact handle for registrar-managed domains. If additional handles (admin, tech, billing) are submitted in the registration request, Openprovider will pass only the domain owner/ registrant handle to the registry. No changes to your registration workflow are required.

Nameservers

Openprovider nameservers (ns1.openprovider.nl, ns2.openprovider.be, ns3.openprovider.eu) are already registered with Punktum DK and can be used without any additional steps.

If you wish to use custom nameservers, these **must be registered with the DK registry before use**.

Under the registrar model, the technical handle nameserver manager appointment is no longer required.

ID validation

- Documents must be submitted in English or Danish. Documents in other languages must be accompanied by a certified translation.
- For companies, the document must include the company name and address.
- If ID validation fails, the domain will be deactivated and deleted after 1 month. The registry does not issue refunds in this case.

dk_acceptance parameter (required from January 2025)

All .dk registrations must include domain owner/ registrant acceptance of terms:

- REST API: include **dk_acceptance: 1** in the **additional_data** object of the createDomain request
- XML API: include **dkAcceptance: 1** in the same object
- Your frontend must display a mandatory checkbox for the domain owner/ registrant to accept Terms and Conditions before submitting

Registrations without these parameters will fail.

Important: The Registry has provided specific guidelines and an ideal implementation model for your reference:

- [[Requirements, refer to Method 1 \(Flow 1\) and How to - Method 1](#)]
- [[Ideal Implementation Model](#)]

NIS2 identity verification (effective July 2025)

- Verification is required at registration only — not ongoing
- Either email address or phone number must be validated — one is sufficient
- One-time verification applies if the domain/ owner registrant holds multiple domains
- 72-hour exception: domains may be activated before verification for up to 72 hours, after which they must be verified or will be suspended

WHOIS visibility for companies (effective July 2025)

The following fields are publicly visible in WHOIS for company registrants:

- Company name and address
- Phone number (unless marked private)
- Email address (must not contain personal data)

Transfer

Registrant-managed domains

Transfers can be initiated via RCP, XML API, or REST API. No auth-code is required. By submitting the transfer request, Openprovider is automatically assigned as the payer (billing contact handle) for the domain. The transfer completes in real time.

Important: Selecting Openprovider as payer (billing contact handle) manually in the [Punktum DK self-service portal](#) does not trigger a transfer. It must be initiated from the Openprovider RCP or API.

After transfer, domain owner/ registrant and other contact details will not be updated automatically. Nameservers will not be updated. Any updates to domain details must be initiated via the [Punktum DK self-service portal](#). See the Update section for details.

You can check the current status of a domain or its nameservers here: punktum.dk/en/search-dk-domain

Registrar-managed domains

Transfer IN for domains currently under registrar management at another registrar is **not yet supported**. Auth-code transfer support is in development and expected by end of November 2026. We will update this section when available.

If you attempt to transfer such a domain, you will receive the following error:

"Specifying contacts for registrar managed domains is not allowed"

This means the domain is currently registrar-managed elsewhere. You may wait for auth-code transfer support to be available.

Error handling

Error code 399 — "No privilege"

This typically indicates the domain is registrant-managed and has outstanding unpaid invoice(s) at the registry. The domain owner/ registrant must log in to the [Punktum DK self-service portal](#), pay the invoice, and then the transfer can be initiated. If the issue persists after payment, please contact our support team

Additional notes on a .dk transfer

Registrant removes Openprovider as payer (registrant-managed domains only)

Domain owners/ Registrants have the option to remove Openprovider as payer (billing contact handle) via the [Punktum DK self-service portal](#). As Openprovider does not receive real-time notifications from the registry, the domain may continue to show as active in your control panel after this change.

To resolve: remove the domain from your control panel and initiate a new transfer. Openprovider will automatically be reassigned as payer (billing contact handle).

Transfer after expiry

If a transfer is completed after the domain has expired at the previous registrar, auto-renewal will be enabled automatically for the domain regardless of your account settings. You can change this from the domain detail page.

Authorization code required	no (registrant managed)/ Yes - coming mid August (registrar-managed)
Registration period after transfer	unchanged

Average transfer time	realtime
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Note on Bulk transfers: The registry does not support bulk EPP transfers - all transfers are processed one at a time.

Authorization code required	optional
Method of confirmation	
Registration period after transfer	unchanged
Average transfer time	realtime
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .dk domains is available.

Outgoing transfer

Registrant-managed domains

Openprovider cannot provide auth-codes for outgoing transfers of registrant-managed .dk domains. The gaining registrar can initiate the transfer without an auth-code and will automatically be assigned the payer role (billing contact handle) for the domain.

As Openprovider will not receive real-time notifications from the DK registry, a transferred-out domain may continue to appear as active in your control panel temporarily. No action is required — the system will update when the registry processes the change.

Registrar-managed domains

Auth-code generation for outgoing transfers of registrar-managed .dk domains is expected by the end of November 2026. Once live, resellers will be able to generate an auth-code directly from the domain detail page and provide it to the gaining registrar to initiate the transfer.

Update

Owner change (trade)

Domain owner/ Registrant change (TRADE)

- For *registrant-managed* domains, TRADE must be requested through the [Punktum DK self-service portal](#). Detailed instructions can be found [here](#).
- For *registrar-managed* domains, TRADE support is currently under review. We will update this section when available.

Note: Domain owner/ registrant name, company name, and VAT number updates are considered a TRADE operation.

Other update

Registrar-managed domains

Nameserver updates can be initiated directly through Openprovider via RCP or API. No action at the registry portal is required.

Note: Custom nameservers must be registered with the DK registry before use. Openprovider nameservers (ns1.openprovider.nl, ns2.openprovider.be, ns3.openprovider.eu) are already registered and can be used without any additional steps.

Registrant-managed domains

Openprovider cannot update nameservers for registrant-managed domains. Updates must be initiated directly by the domain owner/ registrant or nameserver administrator:

- *Via the domain owner/ registrant:* Log in to the [Punktum DK self-service portal](#) and navigate to `https://self-service.punktum.dk/domain/DOMAIN.DK/change_name_server` — replace DOMAIN.DK with the relevant domain name. Note that a new DNS zone must be configured on the new nameserver before making this change.
- *Via the nameserver administrator:* Contact your nameserver administrator to initiate a pull request for the nameserver update.

Contact updates

Registrar-managed domains

Email address, phone number, and postal address can be updated through Openprovider via RCP or API.

Registrant-managed domains

Contact handle updates must be made by the domain owner/ registrant directly via the [Punktum DK self-service portal](#). Domain owners/ Registrants can log in using MitID, user ID, or email.

Deletion / Restore

Delete

Registrant-managed domains

Deletion must be requested by the domain owner/ registrant or admin contact directly via the [Punktum DK self-service portal](#).

Openprovider cannot delete registrant-managed .dk domains.

Important: Removing a domain from your Openprovider control panel or letting it expire does not delete it at the registry. The domain owner/ registrant will continue receiving renewal invoices directly from registry until the domain is explicitly deleted via the [Punktum DK self-service portal](#).. Openprovider cannot intervene in this process. For billing queries, the domain/ owner registrant should contact the registry directly at punktum.dk/en/contact-customer-service.

Registrar-managed domains

Deletion support for registrar-managed domains is being finalised. We will update this section when available.

Restore / reactivate

Registrant-managed domains

If a domain has expired due to a missed payment and has not been explicitly deleted, it can be restored via the [Punktum DK self-service portal](#). If a domain has been explicitly deleted, restoration is not possible.

Registrar-managed domains

Restore support for registrar-managed domains is being finalised. We will update this section when available

Detailed extension information

Registry	• Registry: Punktum DK • Registry whois: whois.punktum.dk • Registry web based whois: https://punktum.dk/en/search-dk-domain • Registry zonefile updates: realtime
Technical information	• DNSSEC support: no • Minimum length: 3 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: yes • Registration period: 1 years • Renewal date offset: 2 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> <i>Note that the dates as shown in your Openprovider account are always leading, even if they do not match the renewal date offset mentioned here.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>

Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • Nameservers must be configured and return an authoritative answer before the domain is requested. • Tax number (individual) or VAT number (company) is required for both owner and administrative contact.
Policies	• Terms and Procedures • Premium policy: no premiums supported
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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