

.de - extended information

Preparing for transfer - Trustee required to receive auth-code

Since the 25th of May 2018, .de has no local presence requirement anymore. However, there may still be registrars that have it enabled, and for that reason refuse to provide an authcode. The customer can tell those registrars to remove the local presence service from the domain - that should be possible without additional costs.

German address for legal purposes

If the domain holder is not domiciled in Germany and a legal case is issued to DENIC about this domain, the domain holder must name a person in Germany as responsible for receiving the service of official or court documents.

If a customer asks for it, first ensure that the local presence service is turned on for this domain. (This is the reason that we still offer trustee services!). If so, provide the following address:

“ Registrar.eu
Flughafenallee 26
28199
Bremen
DE
no-mail@registrar.eu
+31.104482299

If the Domain Holder is not domiciled in Germany, the administrative contact is the person authorized to accept service for the purposes of § 184 of the German Code of Civil Procedure (Zivilprozessordnung), § 132 of the German Code of Criminal Procedure (Strafprozessordnung), § 56 (3) of the Rules of the Administrative Courts (Verwaltungsgerichtsordnung) and § 15 of the Administrative Procedures Act (Verwaltungsverfahrensgesetz) and the corresponding provisions of

the Administrative Procedures Acts of the respective states of the Federal Republic of Germany; in that case, the administrative contact must be domiciled in Germany and their full postal address must be supplied.

[Denic Guidelines](#)

Preparing for transfer - No authcode present

If the current registrar is unable or unwilling to provide the authorization code of a domain, Openprovider can ask registry DENIC to send a special authorization code (called AuthInfo2) to the domain holder.

Please provide our Support department with all details of the domain(s) and we will initiate this for you. The price per AuthInfo2 code is €25,00 excluding VAT. Note that an AuthInfo2 code is valid for only 30 days.

Finishing transfer - Contacts/Nameservers not updated

After transferring a .de name, the details you entered will be applied to the .de domain name.

DENIC (.de) does a nameserver check before changes are applied. If the nameservers do not get through the check, there will be no changes to the domain name. The transfer is successful, but whois is not updated.

How to fix this

Check your nameservers on: <https://cp.openprovider.eu/dns/check.php>

There should be *no fatal errors*. If there are: fix those and try again

When there are no fatal errors (anymore) *save the domain name data again* on the domain name details page. This way an update of information is forced to the .de-registry

Domain cancelled - Invoice received by registrant

When you cancel a .de domain name at Openprovider, the domain name holder might receive an invoice from DENIC directly.

Officially the domain name holder needs to cancel the domain name by writing to DENIC, otherwise DENIC takes over the domain name after a cancellation-request from Openprovider. You can see this status as *quarantine*.

The domain name holder has the possibility to *transfer* the domain name from DENIC to a registrar of choice:

<https://direct.secure.denic.de/en/direct-forms/>

There is no payment obligation to DENIC in this status if the customer does not want the domain name anymore. After a while the domain name will be canceled.

More info on this status can be found on:

<https://www.denic.de/en/faqs/faqs-about-transit/>

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