

.contact

This article describes the procedures and requirements of .contact domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#) or [XML API](#) or [REST API](#) requires:

- two or more nameservers or a nameserver group

Transfer

Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires:

- authorisation code
- two or more nameservers or a nameserver group
- Domain transfers are not real time, and might take a few days to complete.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	extends
Average transfer time	Takes a few days.
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .contact domains is available.

Update

Owner change (trade)

- Requested via [RCP](#) or [XML API](#) or [REST API](#)

Other update

- Requested via RCP or [XML API](#) or [REST API](#)
- Processed realtime

Deletion / Restore

Delete

Explicit delete

- Requested via RCP or [XML API](#) or [REST API](#)
- processed realtime

Expiration

In case the domain expires (not renewed in time);

- will not be deleted directly at the registry
- will lead to [soft quarantine](#), followed by regular quarantine

Restore / reactivate

- Restore / reactivation supported via [RCP](#) or [XML API](#) or [REST API](#)
- Quarantine periods can be found under **Detailed extension information > Technical information > Quarantine period**

Detailed extension information

Registry	• Registry: Donuts (Identity Digital) • Registry whois: whois.nic.contact • Registry web based whois: https://whois.donuts.co/ • Registry zonefile updates: Realtime
Domain lifecycle	[External embedded content: https://www.openprovider.com/domain-lifecycle/domains.php?ext=contact]

Technical information	• DNSSEC support: yes • Minimum length: 3 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: yes • Registration period: 1 - 10 year(s) • Renewal date offset: 0 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: 40 days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • No requirements
Policies	• General Policies • Premium policy: Premium domains are supported
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the

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