

.com.cn

This article describes the procedures and requirements of .com.cn domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration requires:

- two or more nameservers or a nameserver group
- All used handles must have the following details filled in:
 - **For private individual**
 - Passport number
 - The name of the individual must be entered in full and not initials.
Eg. "Charles Smith", the registry will not accept "C. Smith" or "Charles S."
The whole name must be clearly visible.
 - **For companies**
 - Company registration number
 - A scan or photocopy of their business license / business certificate or an excerpt from the commercial register.
 - The Contact ID (Handle) needs to provide a contact name for the responsible person in the company/organization.
 - A copy of passport or ID is required.
CNNIC is accepting passports or personal ID cards and must be provided in JPEG format (Driver's licence is NOT acceptable).

The Chinese Registry CNNIC has been enforcing the Real-Name Verification (RNV) regulation for .CN and .中国 (.xn--fiqs8s) domains since 2022. More information about how can you perform this RNV is documented at <https://support.openprovider.eu/hc/en-us/articles/6817552932498>

The RNV process requires a real name of an individual person to be provided in the Owner Contact. In addition, a proof of identification (e.g. passport, ID card) is needed to register / transfer / trade a .CN or .中国 domain.

The following problem occurs: If the registrant is foreign (so not Chinese) and the name contains special non-English characters, CNNIC cannot process auditing the passport and registration / transfer / trade cannot be completed.

The solution is to provide a registrant name without special characters. If the registrant is a

company, the domain may be registered to another person of the company who does not have special characters in the name and is willing to submit a verification document to CNNIC.

Please note: We refer here to the full name as it appears on the verification document such as the passport.

Examples for special characters that lead to problems:

German umlauts such as ä, ü, ö;

Spanish / French letters with accents such as é and other characters not found in the English language.

Additional Info:

For Chinese Registrants, if the domains are using websites, an ICP licence is required. - For ICP issues, we should contact responsible dept. of MIIT. (Website: <http://www.miitbeian.gov.cn> Tel:86-10-66411166)

For registrants from Hong Kong, Macau, Taiwan, the acceptable document/certificate include: Mainland Travel Permit for Hong Kong and Macao Residents , Mainland Travel Permit for Taiwan Residents , Residence Permit for Hong Kong and Macao Residents , Residence Permit for Taiwan Residents , Permanent Residence Identity Card for Foreigners.

Transfer

Successful domain transfer requires:

- authorisation code
- two or more nameservers or a nameserver group

The owner of a .cn will not be updated during a transfer.

Please start a "trade" (see section below) via your control panel once the transfer is finished.

Additional notes on a .com.cn transfer

Please ensure that the domain is older than 60 days otherwise the transfer will be denied.

Please note that the expiration date needs to be more than 15 days in the future otherwise the

transfer will be denied.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	extends
Average transfer time	10 - 20 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .com.cn domains is available.

Outgoing transfer

- **Authorization code request** - via RCP or API
- **Authorization code reset** - possible

Update

Owner change (trade)

- requested via RCP using the Trade options

When the trade has been submitted please send to support@openprovider.com a copy of the business registration documents of the new owner. The handling of these documents is a manual process and may take up to five days to be completed.

The RNV process requires a real name of an individual person to be provided in the Owner Contact. In addition, a proof of identification (e.g. passport, ID card) is needed to register / transfer / trade a .CN or .[] domain.

Other update

- requested via RCP or API
- processed realtime

Deletion / Restore

Delete

- Requested via RCP or API
- processed realtime

Restore / reactivate

- restore / reactivation is manual. Please send an email to support@openprovider.com asking for the reactivation.
- quarantine periods can be found under
Detailed extension information > Technical information > Quarantine period

Note :

After a restore of a *.cn* domain, the domain will be inactive and have no nameservers configured. Please go to domain control panel and save changes, the domain will become active again automatically.

Detailed extension information

Registry	• Registry: CNNIC • Registry whois: whois.cnnic.cn • Registry web based whois: https://whois.cnnic.cn/ • Registry zonefile updates: Unavailable
Domain lifecycle	[External embedded content: https://www.openprovider.com/domain-lifecycle/domains.php?ext=com.cn]

Technical information	• Available second level domains: .com.cn is a second level domain • DNSSEC support: yes • Minimum length: 3 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: yes • Registration period: 1 - 10 years • Renewal date offset: 2 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • A copy of the commercial license (companies) or a copy of passport (individuals) is required. • There are special validation processes for the domain owner. • To resolve the domain name in China it is necessary to use a webhosting company that is based in China. • Domainowner can request a certificate from the registry by clicking on the following url: http://cpp.cnnic.cn/zh/certificate/certificateCnnic!index.action?decorator=false
Policies	• All policies and regulations : https://www.cnnic.com.cn/PublicS/fwzxxgzcfg/

Registration agreement

The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:

- [General registration agreement](#)

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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