

.com.au

This article describes the procedures and requirements of .com.au domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#) or [XML API](#) or [REST API](#) :

- To be eligible to hold any name in the .au ccTLD you must first meet the Australian Presence requirement
- Two or more nameservers or a nameserver group
- Registrants using a Trade Mark as basis for their eligibility must bear in mind that the domain name must include all the words in the order in which they appear in the Australian Trade Mark

Note: Please see **Detailed extension information** section to see all restrictions.

Common Errors:

- **Error:** *'The provided registrantID value for the provided registrantID type is blocked by the registry'.* **Solution:** This can happen if the entity type is company and ABN number is provided. In such case try with ACN number instead of ABN number. A company's ABN is often the same as the ACN but with 2 extra numbers at the beginning. Refer to the [link](#) for more information about ABN and ACN.

Transfer

- ◦ Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires:
 - Authorization code
 - Please note that before initiating the transfer, you must obtain a signed request from the registrant. The Form of Authorization (FOA) must be provided to you, as the reseller, in document format (PDF or DOC) and must include the registrant's signature.
 - Once you have received the signed FOA from the registrant, you may submit the transfer request to us by email, attaching the signed document.
 - Initiate the transfer on time and not just shortly before the domain expires.

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The transfer request is confirmed by FoA email and will be processed after confirmation

Note: Please see **Detailed extension information** section to see all restrictions.

Following is a sample signed request that needs to be obtained **before** transfer:

Subject: Domain Transfer Authorization

I, [Full Name], in my role as [Job Title] at ABCD COMPANY (ABN: 11111111111), the registrant of the domain xyz.com.au, hereby authorize the transfer of this domain to Openprovider.

I confirm that I am authorized to act on behalf of the registrant and approve this transfer request.

Signed:

[Signature]

[Full Name]

[Job Title]

[Date]

Authorization code required	yes
Method of confirmation	authcode,email
Registration period after transfer	
Average transfer time	2 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .com.au domains is available.

Outgoing transfer

- **External authorization code request** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)

Update

- Requested via RCP or [XML API](#) or [REST API](#)

Deletion / Restore

Delete

- Requested via RCP or [XML API](#) or [REST API](#)

Restore / reactivate

- [Soft Quarantine](#) & [Hard Quarantine](#) doesn't apply. If you wish to restore an explicitly deleted .com domain, please contact our [Support Team](#) to check if your domain could be restored manually.

Detailed extension information

Registry	• Registry: auDA • Registry whois: whois.auda.org.au • Registry web based whois: https://whois.auda.org.au • Registry zonefile updates: 2-3 hours
Domain lifecycle	[External embedded content: https://www.openprovider.com/domain-lifecycle/domains.php?ext=com.au]

Technical information

- DNSSEC support: yes
- Minimum length: 2
- Maximum length: 63
- Allowed characters: a-z 0-9
- IDN: Yes
- Registration period: 1 - 5 year(s)
- Renewal date offset: 3 days
The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. [More info.](#)

Note that the dates as shown in your Openprovider account are always leading, even if they do not match the renewal date offset mentioned here.

- Soft quarantine period: n/a days
During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. [More info.](#)
- Quarantine period: 0 days
During this period, an expired or deleted domain name can be reactivated at an additional fee.

Restrictions	• Local presence required? yes • Does Openprovider provide local presence services? no • Local activity required? • Correct nameserver configuration required? no • Registrants using a Trade Mark as basis for their eligibility must bear in mind that the domain name must include all the words in the order in which they appear in the Australian Trade Mark, excluding: DNS identifiers such as com.au; punctuation marks such as an exclamation point or an apostrophe; articles such as 'a', 'the', 'and' or 'of'; and dashes or ampersands. To remain eligible for a domain name the registrant should change the basis on which it meets the Australian presence requirement. • Companies can now apply for and hold .au domain name licences on behalf of another company in their corporate group (a 'related body corporate'), as long as that related company meets the Australian presence requirement. • The definition of 'commercial entity' has been expanded to include Commonwealth entities, statutory bodies under commonwealth state or territory legislation, incorporated limited partnerships under State or Territory legislation, trading co-operatives and the government being the crown. • The registrant must provide company registration or trademark registration numbers that can be matched to the respective Australian government databases. • The new rules for com.au namespace - https://www.ada.org.au/au-domain-names/new-au-licensing-rules/comau-and-netau-rule-changes
Policies	• Rules & Policies • Dispute Resolution Policy • Premium policy: no premiums supported
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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