

.com

This article describes the procedures and requirements of .com domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration via [RCP](#) or [XML API](#) or [REST API](#) requires:

- two or more nameservers or a nameserver group
- registrant [e-mail address verification](#) applies

Tip: Did you know that registry Verisign also offers the following internationalized variants of .com?

- - .日本 (Japanese)
 - .ישראל (Hebrew)
 - .한국 (Korean)

Important: As a rule, Verisign's registries reject the commingling of code points from different Unicode scripts. That is, if an IDN contains code points from two or more Unicode scripts, then that IDN registration is rejected. For example, a character from the Latin script cannot be used in the same IDN label with any Cyrillic character. All code points within an IDN label must come from the same Unicode script. This is done to prevent confusable code points of different scripts from appearing in the same IDN. Please refer to the Verisign [IDN policy](#) (3. Restrictions on Commingling of Scripts) for more information.

Transfer

Successful domain transfer via [RCP](#) or [XML API](#) or [REST API](#) requires

- authorisation code.
- two or more nameservers or a nameserver group
- registrant [e-mail address verification](#) applies

During the transfer period, which can take 6 days, the current provider or the owner can reject

to the transfer.

The registration period after a successful transfer will [extend with 1 year](#), unless the transfer is ordered within the domain's auto-renew grace period at the previous registrar.

Problems transferring your domain?

Please take a look at this [extended article](#) for possible solutions.

Authorization code required	yes
Method of confirmation	authcode,email
Registration period after transfer	extends
Average transfer time	6 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .com domains is available.

Outgoing transfer

- **External authorization code request** - via [RCP \(Reseller Control Panel\)](#) or [XML API](#) or [REST API](#)

If the domain is already expired, the transfer cannot be pushed, so you will need to wait the Average Transfer Time which is **6 days**.

Update

Owner change (trade)

- requested as a normal domain update via RCP or [XML API](#) or [REST API](#)
- processed realtime
- both previous and new registrant will receive an e-mail. This is a notification only, no action is required.
- registrant [e-mail address verification](#) applies

Other update

- requested via RCP or [XML API](#) or [REST API](#)
- processed realtime

If as part of the update the domain owner's e-mail address changes, we're obliged to start a [contact verification process](#) if this new e-mail address was not verified before.

Deletion / Restore

Delete

Explicit delete

- Requested via RCP or [XML API](#) or [REST API](#)
- Processed realtime
- [Soft Quarantine](#) & [Hard Quarantine](#) doesn't apply. If you wish to restore an explicitly deleted .com domain, please contact our [Support Team](#) to check if your domain could be restored manually.

Expiration

In case the domain expires (not renewed in time);

- Will lead to 40 days of [Soft Quarantine](#)
- [Hard Quarantine](#) does not apply.

Restore / reactivate

- **Restore** - via [RCP](#) or [XML API](#) or [REST API](#)
- [Soft Quarantine](#) Period is 40 days, and there is no [Hard Quarantine](#).
- If you wish to restore a .com domain after the 40 days of Soft Quarantine, please contact our [Support Team](#) to check if your domain can be restored manually.
- Restore + Renew Charges will apply (VAT included)

Detailed extension information

Registry	• Registry: Verisign • Registry whois: whois.verisign-grs.com • Registry web based whois: https://webwhois.verisign.com/webwhois-ui/index.jsp?language=en_GB • Registry zonefile updates: Real-Time
Domain lifecycle	[External embedded content: https://www.openprovider.com/domain-lifecycle/domains.php?ext=com]
Technical information	• DNSSEC support: yes • Min: 2 • Max: 63 • Alphanumeric and a hyphen except in the first or last position • IDN: Yes, see supported languages • Registration period: 1-10 years • Renewal date offset: 0 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: 40 days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • The Domain(s) can be registered without further limitations.

Policies	• Registration Rules • Rules for Uniform Domain Name Dispute Resolution Policy • Premium policy: no premiums supported
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

Revision #2

Created 2026-08-07 14:04:18 UTC by Sarath

Updated 2026-08-07 15:10:13 UTC by Sarath