

.cn

This article describes the procedures and requirements of .cn domain names.
Click on the subject below to open the dropdown for more information.

Registration

Successful domain registration requires:

- two or more nameservers or a nameserver group
- All used handles must have the following details filled in:
 - **For private individual**
 - The name of the individual must be entered in full and not initials.
Eg. "Charles Smith", the registry will not accept "C. Smith" or "Charles S."
The whole name must be clearly visible.
 - Date of birth for individuals.
 - **For companies**
 - Company registration number
 - A scan or photocopy of their business license / business certificate or an excerpt from the commercial register.
 - The Contact ID (Handle) needs to provide a contact name for the responsible person in the company/organization.
 - A copy of passport or ID is required.
CNNIC is accepting passports or personal ID cards and must be provided in JPEG format (Driver's licence is NOT acceptable).
- Identification document - see "*Additional notes*"

NOTE:

From August 1st 2022, the registry will start enforcing Real-Name Verification (RNV) regulation for .CN, **.COM.CN**, .xn--fiqs8s, .xn--55qx5d, and .xn--io0a7i domains registration (new and existing).

Domain which fail this verification will be placed on "**serverHold**" status.

More information about how can you perform this RNV is documented [here](#).

Additional notes

- When using API: After placing the order, please forward a business registration document (for legal entities) or an passport copy (for private individuals) in **.jpg format** to support@openprovider.com who will process your order further. (other document formats like .pdf are **not** accepted)

- When using control panel: Make sure to upload the correct documents in **.jpg format**. (other document formats like .pdf are **not** accepted)
- Make sure that the name of the registrant in the handle is **100% matching** your business registration document or ID. If the handle is not 100% the same (for example missing "BV, LTD, GMBH, SL" in the company name) the registry will deny your request!
- It may take up to five days for the entire process to be completed.
- .cn registrations for persons or companies residing in China or Hong Kong are not supported through our automated system. If the registrant is from one of those countries, we are not able to register domain, please select a different owner contact.
- As per the registry, the word "CHINA" is not allowed for .cn domain names.

IMPORTANT: CNNIC has changed their policies.

- Only Passports copies will be accepted for registrations to a single person.

Transfer

Successful domain transfer requires:

- authorisation code
- two or more nameservers or a nameserver group

The owner of a .cn will not be updated during a transfer.

Please start a "trade" (see section below) via your control panel once the transfer is finished.

Note:

Transfer Lock is possible for .cn and its second level domains

Additional notes on a .cn transfer

When requesting the transfer, the domain name must be older than 6 days and not less than 16 days of expiring.

The transfer is processed manually by the registry, therefore the transfer may take twenty days to be completed.

Authorization code required	yes
Method of confirmation	authcode
Registration period after transfer	extends
Average transfer time	10 - 20 days
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .cn domains is available.

Outgoing transfer

- **Authorization code request** - via RCP or API
- **Authorization code reset** - possible

Update

Owner change (trade)

- requested via RCP using the Trade options

When the trade has been submitted please send to support@openprovider.com a copy of the business registration documents of the new owner. The handling of these documents is a manual process and may take up to five days to be completed.

Other update

- requested via RCP or API
- processed realtime
- .cn is undergoing some changes at the moment which is causing delay in the processing time of the requests.
(Approx.: 2-3 weeks / request)

Deletion / Restore

Delete

- Requested via RCP or API
- processed realtime
- After a deletion of the domain, it will be in quarantine status for 14 days. During this period the domain can be reactivated.

Restore / reactivate

- restore / reactivation is manual. Please send an email to support@openprovider.com asking for the reactivation.
- quarantine periods can be found under
Detailed extension information > Technical information > Quarantine period

Note :

After a restore of a .cn domain, the domain will be inactive and have no nameservers configured. Please go to domain control panel and save changes, the domain will become active again automatically.

Detailed extension information

Registry	
	• Registry: CNNIC • Registry whois: whois.cnnic.cn • Registry web based whois: https://webwhois.cnnic.cn/WelcomeServlet • Registry zonefile updates: Real-Time

Technical information	• Available second level domains: .com.cn, .net.cn, .org.cn, .ah.cn, .bj.cn, .cq.cn, .fj.cn, .gd.cn, .gs.cn, .gx.cn, .gz.cn, .ha.cn, .hb.cn, .he.cn, .hi.cn, .hk.cn, .hl.cn, .hn.cn, .jl.cn, .js.cn, .jx.cn, .ln.cn, .mo.cn, .nm.cn, .nx.cn, .qh.cn, .sc.cn, .sd.cn, .sh.cn, .sn.cn, .sx.cn, .tj.cn, .tw.cn, .xj.cn, .xz.cn, .yn.cn, .zj.cn • DNSSEC support: yes • Minimum length: 3 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: no • Registration period: 1 - 10 years • Renewal date offset: 2 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? no • A copy of the commercial license (companies) or a copy of passport (individuals) is required. • There are special validation processes for the domain owner. • To resolve the domain name in China it is necessary to use a webhosting company that is based in China. • Domainowner can request a certificate from the registry by clicking on the following url: http://cpp.cnnic.cn/zh/certificate/certificateCn nic!index.action?decorator=false

Policies	China Internet Domain Name Regulations: https://www.cnnic.cn/9/91/93/index.html
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "HotJar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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