

.am

This article describes the procedures and requirements of .am domain names.

Click on the subject below to open the dropdown for more information.

Registration

The registration of a .am domain name via [RCP](#) or [XML API](#) or [REST API](#) requires:

- A minimum of 2, maximum 4 nameservers is required.
- A full set of contact handles is required (Owner, Admin, Tech, Billing), with a maximum of 1 for each function. The same contact handle can be used for Owner, Admin, Tech, Billing.
- Bogus data in contact handles is not allowed, they must contain real data. I.e. using Domain Administrator as name is not allowed.
- The name of the owner has to be written in full. Initials will cause the registration to be declined.

RESTRICTIONS FOR DOMAIN NAMES:

- .AM doesn't allow sexual context for domain names. In effect, to be on the safe side, the domain name should not contain any sexual related information.
- Also not allowed: Geographical names, country names and two/three-letter country codes (ISO 3166 Country Codes), widely known acronyms and abbreviations, generic terms.
- The registry can revoke an existing .AM domain if it is proved that the domain is being used for spreading spam and/or any illegal or inappropriate purposes (to stir up an international, ethnic, religious discord, to abet in international terrorism, to promote violence, to boost up pornography, to support trafficking)

Transfer

To transfer a .am domain name a letter of authority is required. This means written and signed proof of the domainname owner that the request can be placed. Please, fill in this [form](#) and send it to our support department along with contact handles (Owner, Admin, Tech, Billing) and nameservers (minimum 2, maximum 4) who will proceed with the transfer.

The registrar ID to choose Key-Systems GmbH.

Please note that due to the manual processing of this transfer it can take a few days for the transfer to be processed.

Authorization code required	no
Method of confirmation	forms
Registration period after transfer	unchanged
Average transfer time	Manual process
Advanced and simple transfers available	Contact our Sales department to check if easy transfer of 100 or more .am domains is available.

Outgoing transfer

In case the domain has status "registry locked" in the whois and you wish to transfer out the domain, please fill in this [form](#) and sent this to our support department. We will forward the transfer announcement to the AM registry in order to remove the lock.

Update

Owner change (trade)

To change the owner of a .am domain name a letter of authority is required. This means that a signed letter from the current owner is needed which explains that the domain is to be traded to a new owner. This letter has to be sent to our support department along with a copy of the ID of the current owner. Due to the manual processing of an owner change it can take a few days for this process to be complete.

Other update

- requested via RCP or [XML API](#) or [REST API](#)

A change in the domain name is processed real-time, but it can take up to 24 hours for the whois to be updated.

Delete

- Requested via RCP or [XML API](#) or [REST API](#)
- A deletion of a domain is real-time.
- [Soft Quarantine](#) & [Hard Quarantine](#) doesn't apply. If you wish to restore an explicitly deleted .am domain, please contact our [Support Team](#) to check if your domain could be restored manually.

Restore / reactivate

A domain name can be reactivated for 14 days after it has expired or was deleted. Please note that the restoration is a manual process and can take a few days to complete. Please contact our [Support Team](#) to check if your domain could be restored manually.

Detailed extension information

Registry

- Registry: [Armenia Network Information Centre](#)
- Registry whois: whois.nic.am
- Registry web based whois: <https://www.amnic.net/whois/>
- Registry zonefile updates: Every 4 hours

Technical information	• Available second level domains: .radio.am • DNSSEC support: no • Minimum length: 2 characters • Maximum length: 63 characters • Allowed characters: a-z 0-9 - • IDN characters: n/a • Registration period: 1-5 years • Renewal date offset: 3 days <i>The number of days before the registry's expiration date, that Openprovider requires the domain to be renewed or expired. More info.</i> • Soft quarantine period: n/a days <i>During this period, following after an expiration, the domain can be restored for free. This period does not apply if the domain is deleted explicitly. More info.</i> • Quarantine period: 0 days <i>During this period, an expired or deleted domain name can be reactivated at an additional fee.</i>
Restrictions	• Local presence required? no • Does Openprovider provide local presence services? no • Local activity required? no • Correct nameserver configuration required? • Name of the owner has to be written in full. Initials will cause the registration to be declined. • A minimum of 2, maximum 4 nameservers is required.
Policies	• https://docs.google.com/document/d/1yU0UZFxSwKq0_0K0Et3-6ku3ubiTM8zLwftQX4sLXTU
Registration agreement	<i>The registry requires that a registration agreement is in place between the provider and the domain holder. The text of this registration agreement and any required supplements is the following:</i> • General registration agreement

Due to the regular changes in registry rules and configuration or missing information from registry side, and despite our effort to keep our knowledge base up-to-date, information in the knowledge base may be outdated or incorrect. If you encounter some issue, please report it through the "Hotjar" feedback collector on the bottom right, or (if it is blocked by your browser) by clicking the "Submit a request" link below. No rights can be derived from the information in this knowledge base. If there is discrepancy between the knowledge base and the process in Openprovider, the process in Openprovider is leading.

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