

What are Terms & Conditions of Openprovider DNS service

Question

Are there special Terms & Conditions for using Openprovider DNS infrastructure?

Answer

The usage of DNS management in Openprovider is bound to the following terms and conditions:

- The nameservers of Openprovider may only be used for domains that are or will be, registered in the account of the reseller in Openprovider. Openprovider will automatically audit DNS zones periodically (every week).
- After an outgoing transfer, or cancellation of a domain, causing the domain no longer being registered in the reseller's Openprovider account, the DNS zone will be parked and eventually removed.
- From October 4, 2022, we started applying a grace period of 30 days for Standard DNS zones created. If you want to set up the zone before transferring the domain to Openprovider, you will be able to do it. But remember, you will have to transfer the domain to Openprovider during the first 30 days, if not, the zone will be parked. To read more about the changes, please refer to the [KB article](#).
- To guarantee a fast and reliable DNS service, it is allowed only temporarily to have records with a TTL lower than 1 day.

The general terms and conditions of Openprovider also apply to the DNS management service.

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