

Reserved Balance

Question

What is Reserved Balance?

Answer

Reserved balance is funds Openprovider blocks in your account when there is a pending order

For example : a pending transfer or an opened SSL certificate order.

From your control panel, you can see the 2 types of balance, available and reserved.

The available balance is the amount that you immediately use to purchase new products or services.

The reserved amount is already engaged in a purchase, as per the information above, and would only become available again if the pending operation was cancelled.

For example, if your account shows 30 EUR in the available balance and 20 EUR in the reserved balance, it means that you have overall 50 EUR in your account, but 20 of those is currently being spent in a pending transaction.

You can see the transactions that are booking balance from **Account > Financial > [Reserved Balance](#)**.

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