

Downloaded invoices are blank

Symptom

When the invoice is downloaded and opened, it appears blank, has garbled text or does anything but showing the invoice.

Cause

The invoices are in Adobe PDF format.
Some browsers or settings do not support this correctly or block this for security reasons.

Resolution

The best way to solve this, is to right-click on the invoice then save it.
After that open file with a reader, like [Adobe Reader DC](#) or similar.

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