

Prices

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How does the price structure work?

Question

How does the price structure work?

Answer

At the moment of purchase of a product, the system will check which price structure is applicable for the reseller.

- In case a [Membership](#) is active and the product is [included](#) in the membership plan, the membership price will be used.
- In case of no active membership or the product is [not included](#) in the membership plan, the general "non-member" price will be used.

A full overview of all the prices of the products can be found and downloaded from [RCP > Prices](#) page.

A quick option to find the current price which is applicable can be found via [RCP > Prices > click on TLD](#).

Please enter the extension and click the button *search* to view the current price details.
If special price conditions apply (like an active membership) it will be showed in the last column.

net|

Search

Membership status:  Professional Plan S

TLD	Operation	Price for non members	Price for members	Promo start date	Promo end date
.net	Create	\$ 9.99 € 9.72	\$ 9.96 € 9.69	Unlimited with active membership	Unlimited with active membership
	Renew	\$ 19.99 € 19.46	\$ 9.96 € 9.69	Unlimited with active membership	Unlimited with active membership
	Restore	\$ 65.00 € 63.26			
	Transfer	\$ 19.99 € 19.46	\$ 9.96 € 9.69	Unlimited with active membership	Unlimited with active membership
	Trade	\$ 0.00 € 0.00			
	Update	\$ 0.00 € 0.00			

How to follow price changes

Question

How one can follow currently available promotions, discounts and price changes?

Answer

The information about all current discounts and promotions is available on our [Promotions](#) page on the public website.

All prices are subject to VAT. The prices do not apply to multi-year registrations, transfers or renewals and premium domains unless stated differently.

Important price changes are communicated upfront in our monthly [newsletter](#) which can also be found on our website.

VAT charges

Question

Does Openprovider charge VAT when purchasing products?

Answer

It depends on your location and if you entered a VAT number in your account, if VAT charged or not.

Here is a short overview with the rules which are followed:

- **Within the Netherlands:** VAT is always charged
- **Within the EU, without valid VAT number:** VAT is charged
- **Within the EU, with valid VAT number:** No VAT is charged
- **Outside the EU:** No VAT is charged*.

*With the exception for resellers from India and Russia. Resellers from India and Russia will always pay VAT, regardless if there is a VAT number or not in the account.

Openprovider will periodically check the VAT numbers in our systems and the [European Database](#) and notify the reseller if the number is no longer valid. If the number is no longer valid, it may cause VAT to be charged. As long as the VAT number is valid, you have nothing to worry about.

After Brexit, UK consumers are still charged VAT, UK businesses are not charged VAT when they have their valid VAT number added in their account.

The VAT number can be entered on this page in the RCP:

[Edit account details](#)

Edit account details

 You need to fill in all your details to proceed with the checkout process.



Company details

First name *	
Last name *	
Company name *	
Company URL *	
VAT number	
Address *	street
	City
	Number
	Zipcode

How to check if VAT is added when purchasing products

When ordering a product, one might see the price "including VAT"

This does not mean necessarily that VAT is being charged.

- If the total price and VAT-included prices are the same, that means that no VAT is charged.
- If there is a difference in both prices, VAT is charged.

See examples below of a Plesk order where:

1. 21% VAT is added.
2. No VAT applied.

PRICE (BILLED MONTHLY)

PRICE PER MONTH

€ 12.99

1

TOTAL PRICE

€ 12.99

TOTAL (INCL. VAT)

€ 15.72

PRICE (BILLED MONTHLY)

PRICE PER MONTH

€ 10.39

2

TOTAL PRICE

€ 10.39

TOTAL (INCL. VAT)

€ 10.39

Changes in VAT liability

If your VAT liability changes (for example if you move to another country or because you start without VAT number and add a VAT number after a few months of doing business with Openprovider), we might need to make corrections.

Your VAT liability is always defined at the [moment of invoicing](#) (the first day of every month). The full invoice will be created with that VAT liability status, even if for some transactions the VAT status was different.

Example: your VAT liability changes from 21% to 0% because you added your VAT number on the 10th of the month. Your account will show the following:

- during the month, all transactions until the 10th include VAT (e.g. a €10,00 domain is charged €12,10)
- during the month, all transactions from the 10th do not include VAT (e.g. a €10,00 domain is charged €10,00)
- on the 1st day of the next month, we find your new VAT liability status (0% VAT)
- all transactions for that invoice that initially were charged 21% VAT are credited and re-created with 0% VAT (on their original date)
- your invoice will include all transactions, and you will be charged 0% VAT

Your invoice lines will show the following in your control panel (assuming this example is about the month of May):

Date	Type	Domain	Amount	VAT%
1 May	NEW	domain1.com	€12,10	21%
1 May	VATCORRECTION	domain1.com	€12,10-	21%
1 May	VATCORRECTION	domain1.com	€10,00	0%

5 May	NEW	domain2.com	€12,10	21%
5 May	VATCORRECTION	domain2.com	€12,10-	21%
5 May	VATCORRECTION	domain2.com	€10,00	0%
14 May	NEW	domain3.com	€10,00	0%

For the last transaction, no correction is required because it's already charged with the right VAT liability.

🇵🇸 IVA excluido en las Islas Canarias

Si tu cuenta de Openprovider tiene dirección postal en las Islas Canarias no pagarás el IVA de los productos. Pero para ello es MUY importante que añadas tu provincia en los datos de la empresa, aquí: cp.openprovider.eu

Las provincias que debes poner son:

- Las Palmas
- Santa Cruz de Tenerife

VAT collection for Canary Islands residents

Question

Is VAT charged for Canary Islands residents?

Answer

No. When an Openprovider account has a postal address in the Canary Islands, VAT is not paid on the products. For that, it is very important to add the province in the company data in **Account > [Account Overview](#)**.

The provinces that you must add are one of those ones:

- Las Palmas
- Santa Cruz de Tenerife

If the province is not exactly written in that way, VAT will be charged.