

Recommended Settings for the WHMCS Domain Registrar Plugin

WHMCS is a great web hosting management and billing software with lots of options. To help you get the plugin up and running, this document describes some of the recommended settings that may vary depending on your requirement. Depending on how you and your client approach domains, you will need to configure the plugin in one way or another.

1. Auto Renew on Payment

Domain Registration Options	☒ Allow clients to register domains with you ☒ Allow clients to transfer a domain to you ☒ Allow clients to use their own domain
Enable Renewal Orders	☒ Check to show the Domain Renewals cart category allowing clients to place renewal orders early if they wish
1 Auto Renew on Payment	☒ Automatically renew domains which are set to a supported registrar when they are paid for
Auto Renew Requires Product	☒ Only auto renew free domains that have a corresponding active product/service for the same domain
Default Auto Renewal Setting	☒ This can be changed per domain, but sets the default of whether invoices should auto generate for expiring domains
Create To-Do List Entries	☒ Check to create To-Do list entries for new or failed domain actions that require manual intervention
Allow IDN Domains	☒ Check to enable Internationalized Domain Names (IDN) support.
Domain Grace and Redemption Fees	☒ Enabled ☐ Disabled
Domain Grace and Redemption Fee Billing	☒ Add Grace and Redemption Fees to existing invoice ☐ Generate a new invoice for the domain renewal including any Grace and Redemption Fees
Default Nameserver 1	ns1.openprovider.nl
Default Nameserver 2	ns2.openprovider.be
Default Nameserver 3	ns3.openprovider.eu
Default Nameserver 4	
Default Nameserver 5	

You will find these settings by navigating to **Configuration > System Settings > General Settings > Domain** (tab) in your WHMCS admin panel.

When a domain is about to be renewed, WHMCS will send an invoice to your client. Once it is paid, WHMCS will renew the domain.

While it is recommended to turn on this option in WHMCS, it is important to disable [auto-renewal for domains in Openprovider](#) to avoid double renewals. If you have the auto-renewal option enabled at Openprovider, domains will be renewed even if the client has not paid the invoice. Then, if the

client pays the invoice after domain was auto-renewed in Openprovider, the domain will be renewed again.

To avoid such problems, we recommend switching “Off” [auto-renewal for domains in Openprovider](#). Please refer to the module [documentation](#) for more information.

For points **2** and **3**, you can find the settings by navigating to **Configuration > System Settings > Automation Settings > Domain Sync Settings**

Domain Sync Settings

2	Domain Sync Enabled	☒	Check to enable automated domain syncing with supported registrars via cron		
3	Sync Next Due Date	☒	Enable	Number of Days to Set Due Date in Advance of Expiry:	
Domain Sync Notify Only		☐	Check to not auto update any domain dates - just send email notification to admins		
Domain Status Sync Frequency		0	(hours) How often the domain status sync will run as part of the cron. 0 will use default value of 4 Hours		
Pending Transfer Sync Frequency		0	(hours) How often the pending transfer sync will run as part of the cron. 0 will use default value of 4 Hours		

2. Domain Sync Enabled

This setting will enable synchronization for domain expiry dates and statuses between Openprovider and your WHMCS. When a domain is registered via WHMCS, it will be automatically activated. If a domain is transferred, it will be marked as completed in your administration once the sync detects it.

By keeping this option enabled, you ensure that expiry dates of domains your clients can manage is up to date and that domains have the correct statuses.

We recommend enabling this setting.

3. Sync Next Due Date

Select this to set the domain’s **Next Due Date** value based on the expiry date. Then, enter the number of days before expiration to set the **Next Due Date** value. When you register or transfer a domain, you typically charge your client for one year starting from today. Then, the following year, the client will receive an invoice on the same day.

However, there are cases where the renewal date does not align exactly with one year. For example, if you transfer a .nl domain, the expiration date will often be different. If you have the **Sync Next Due Date** option enabled in your WHMCS, the invoice will not be sent until that date is reached.

We recommend enabling the **Sync Next Due Date** setting.

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